



EUROPEAN DATA PROTECTION SUPERVISOR  
The EU's independent data protection authority

## Complaint form



Start



Preview

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### 1. Are you:

(a) personally affected by the issue(s) at stake in your complaint

### 2. Who are you complaining against?

European Border and Coast Guard Agency

### 3. Please describe your complaint and specify which personal data protection rule(s) you believe have been violated by the institution.

Dear sir or madam,

I would like to file a complaint against the European Border and Coast Guard Agency (Frontex). With their request for access to documents based on the REGULATION (EC) No 1049/2001 and REGULATION (EC) No 1049/2001 Art. 6 (1)(c) GDPR. They have requested a digital copy of my national ID-Card. This is highly sensitive information mandated by any of these regulations, not allowed to collect or process! I have informed Frontex that they are not allowed to process my data, but they still insist on proof of my identity. I kindly ask you to inform the institution that they have to process my request with their reference CMS-2019-00007-0149, but every request without proof of identity as a European citizen.

I am grateful for your support in this case.

Sincerely yours,

**4. Please explain what you would like the institution to do in order to remedy the alleged breach(es).**

As described, I have informed that I do not believe that they are allowed to process this personal data of me.

**5. When did you become aware of the alleged breach(es)?**

When they have requested the scan of my National ID-Card on the 5th of July 2019.

**6. If you have supporting documents to substantiate your claim, please upload them here.**

**7. Have you already contacted the institution you want to complain against concerning the alleged breach details. For example, if you want to complain about the reply you received to your request for personal data that reply.**

Yes

**Please provide details**

I have informed Frontex that they are not allowed to process this data, but they still insist on proof of my identity.

**8. Have you submitted the same matter to other bodies (Court of Justice, European Ombudsman, etc.)?**

Yes

**Please provide details**

I have filed a complaint to the European Ombudsman

The complete request for access to documents and the complaint to the Ombudsman can be found here [REDACTED]

**9. Your Name (please note: if you are a lawyer acting on behalf of a client, please enter your client's name your details under "contact information" below and attach a power of attorney)**

**Salutation**

Not needed, should therefore not be collected

**First name(s)**

[REDACTED]

**Family name(s)**

[REDACTED]

**10. Contact information**

A postal address should not be necessary to process this complaint. If it is required, please contact me

**11. e-mail**

[REDACTED]

**Do you accept this standard confidential treatment of your complaint? If not and you wish to remain anonymous, to the relevant DPO or to third parties, please explain the reasons for your request. Please also**

safeguards you would like us to take. We will consider how far we can implement these requests and will I

Yes

13. I acknowledge having read and understood the Data protection notice.

Yes

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