



European Ombudsman

Emily O'Reilly
European Ombudsman

[REDACTED]

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Strasbourg, 17/03/2020

Subject: Decision of the European Ombudsman in the joint inquiry in cases 1500/2019/TM and 1600/2019/TM concerning Frontex's practice to require an official identification document from applicants for public access to its documents

Dear Mr [REDACTED]

You submitted a complaint to the European Ombudsman against the the European Border and Coast Guard Agency (Frontex) concerning the above issue.

After a careful analysis of all the information submitted to me, I have decided to close my inquiry with the following conclusion:

There has been no maladministration by Frontex in requiring applicants for public access to documents to provide evidence of their identity.

Please find enclosed my decision on your complaint¹.

Yours sincerely,

Emily O'Reilly
European Ombudsman

¹ Full information on the procedure and rights pertaining to complaints can be found at <https://www.ombudsman.europa.eu/en/document/70707>



- Enclosure: Decision on joined complaints 1500/2019/TM and 1600/2019/TM