



## European Ombudsman

**Emily O'Reilly**  
European Ombudsman

Ms Luisa Izuzquiza  
Mr Arne Semsrott

a.semsrott [REDACTED]@fragdenstaat.de

Strasbourg, 01/10/2020

Complaint 1261/2020/MAS

**Subject:** Meeting on how the European Border and Coast Guard Agency (Frontex) deals with requests for public access to documents

Dear Ms Izuzquida, dear Mr Semsrott,

On 24 July 2020, you submitted a complaint to my Office about how Frontex deals with requests for public access to documents. I informed you on 19 August 2020 that your complaint is admissible. I am now opening a joint inquiry into your complaint and complaint 1361/2020/MAS, which raises similar issues.

For the purposes of this inquiry, my inquiry team will meet with relevant representatives of Frontex to clarify how Frontex's public access portal operates and to get more information about the issues raised. It is not foreseen that complainants participate in such meetings. Once the meeting has taken place, I will send you a copy of the meeting report for possible comments.

For your information, please find attached my letter to the Executive Director of Frontex.

Yours sincerely,

Emily O'Reilly  
European Ombudsman

Enclosure: Letter to Frontex