Proposal for a

REGULATION OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL

on preventing the dissemination of terrorist content online

The amendments made by the EP and the Council in the text of the proposal for a Directive compared to the Commission's proposal are marked as follows:

- the new text is marked in **bold italics**;
- the deleted parts of the text are marked in strikethrough.
- the parts amended following the discussions at the trilogues or technical meetings are underlined.

Where full paragraphs of the Commission's proposal were not amended by the EP and/or the Council, they are not repeated in the columns reflecting their respective positions, but are marked with a diagonal line. If the three texts are the same, a diagonal line is marked on the 4th column only.

Parts provisionally agreed at the trilogue are marked in green.

Parts provisionally agreed at the technical meetings and to be confirmed at the trilogue are marked in blue. Parts to be further discussed are marked in yellow.

Line	COM Proposal (12129/18 dd. 14/09/2018)	EP Position/Amendments (8663/19 - EP legislative resolution of 17 April 2019)	Council negotiation mandate (15336/18)	Comments
1.	Proposal for a REGULATION OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL on preventing the dissemination of terrorist content online	REGULATION OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL on preventing tackling the dissemination of terrorist content online	REGULATION OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL on preventing the dissemination of terrorist content online	

2.	THE EUROPEAN PARLIAMENT AND THE COUNCIL OF THE EUROPEAN UNION,			
3.	Having regard to the Treaty on the Functioning of the European Union, and in particular Article 114 thereof,			
4.	Having regard to the proposal from the European Commission,			
5.	After transmission of the draft legislative act to the national parliaments,			
6.	Having regard to the opinion of the European Economic and Social Committee ¹ ,			
7.	¹ . OJ C , , p	¹ . OJ C 110, 22.3.2019, p. 67.	¹ . OJ C , , p	
8.	Acting in accordance with the ordinary legislative procedure,			
9.	Whereas:			
10.	(1) This Regulation aims at ensuring the smooth functioning of the digital single market in an open and democratic society, by preventing the misuse of hosting services for terrorist purposes. The functioning of the digital single market should be improved by reinforcing legal certainty for hosting service providers, reinforcing users' trust in the online environment, and by	(1) This Regulation aims at ensuring the smooth functioning of the digital single market in an open and democratic society, by preventing tackling the misuse of hosting services for terrorist purposes and contributing to public security in European	(1) This Regulation aims at ensuring the smooth functioning of the digital single market in an open and democratic society, by preventing the misuse of hosting services for terrorist purposes. The functioning of the digital single market should be improved by reinforcing legal certainty for hosting service providers, reinforcing users' trust in the online environment, and by	

strengthening safeguards to the	societies. The functioning of the	strengthening safeguards to the freedom	
freedom of expression and information.	digital single market should be	of expression and information.	
	improved by reinforcing legal		
	certainty for hosting service		
	providers, reinforcing users' trust		
	in the online environment, and by		
	strengthening safeguards to the		
	freedom of expression and, the		
	freedom to receive and impart		
	information and ideas in an open		
	and democratic society and the		
	freedom and pluralism of the media.		
11.	AM 3		
	(1 a) Regulation of hosting		
	service providers can only		
	complement Member States'		
	strategies to address terrorism,		
	which must emphasise offline		
	measures such as investment in		
	social work, de-radicalisation		
	initiatives and engagement with		
	affected communities to achieve		
	a sustainable prevention of		
	radicalisation in society.		
12.	AM 4		
	(1b) Terrorist content is part		
	of a broader problem of illegal		
	content online, which includes		
	other forms of content such as		
	child sexual exploitation, illegal		

		commercial practises and breaches of intellectual property. Trafficking in illegal content is often undertaken by terrorist and other criminal organisations to launder and raise seed money to finance their operations. This problem requires a combination of legislative, non-legislative and voluntary measures based on collaboration between authorities and providers, in the full respect for fundamental rights. Though the threat of illegal content has been mitigated by successful initiatives such as the industry-led Code of Conduct on countering illegal hate speech online and the WEPROTECT Global Alliance to end child sexual abuse online, it is necessary to establish a legislative framework for crossborder cooperation between national regulatory authorities to take down illegal content.		
13.	(2) Hosting service providers active on the internet play an essential role in the digital economy by connecting business and citizens and by facilitating public debate and the distribution and receipt of information, opinions and ideas, contributing significantly to innovation, economic growth and job	AM 5 (2) Hosting service providers active on the internet play an essential role in the digital economy by connecting business and citizens, <i>providing learning opportunities</i> and by facilitating	(2) Hosting service providers active on the internet play an essential role in the digital economy by connecting business and citizens and by facilitating public debate and the distribution and receipt of information, opinions and ideas, contributing significantly to innovation, economic growth and job	

creation in the Union. However, their services are in certain cases abused by third parties to carry out illegal activities online. Of particular concern is the misuse of hosting service providers by terrorist groups and their supporters to disseminate terrorist content online in order to spread their message, to radicalise and recruit and to facilitate and direct terrorist activity.

public debate and the distribution and receipt of information, opinions and ideas, contributing significantly to innovation, economic growth and job creation in the Union. However, their services are in certain cases abused by third parties to carry out illegal activities online. Of particular concern is the misuse of hosting service providers by terrorist groups and their supporters to disseminate terrorist content online in order to spread their message, to radicalise and recruit and to facilitate and direct terrorist activity.

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The presence of terrorist 14. content online has serious negative consequences for users, for citizens and society at large as well as for the online service providers hosting such content, since it undermines the trust of their users and damages their business models. In light of their central role and the technological means and capabilities associated with the services they provide, online service providers have particular societal responsibilities to protect their services from misuse by terrorists and to help tackle terrorist content disseminated through their services.

AM 6

(3) While not the only factor, the presence of terrorist content online has proven to be a catalyst for the radicalisation of individuals who have committed terrorist acts, and therefore has serious negative consequences for users, for citizens and society at large as well as for the online service providers hosting such content, since it undermines the trust of their users and damages their business models. In light of their central role and proportionate to the technological

The presence of terrorist content online has serious negative consequences for users, for citizens and society at large as well as for the online service providers hosting such content, since it undermines the trust of their users and damages their business models. In light of their central role and the technological means and capabilities associated with the services they provide, online service providers have particular societal responsibilities to protect their services from misuse by terrorists and to help tackle terrorist content disseminated through their services.

		means and capabilities associated with the services they provide, online service providers have particular societal responsibilities to protect their services from misuse by terrorists and to help competent authorities to tackle terrorist content disseminated through their services, whilst taking into account the fundamental importance of the freedom of expression and freedom to receive and impart information and ideas in an open and democratic society.		
15.	(4) Efforts at Union level to counter terrorist content online commenced in 2015 through a framework of voluntary cooperation between Member States and hosting service providers need to be complemented by a clear legislative framework in order to further reduce accessibility to terrorist content online and adequately address a rapidly evolving problem. This legislative framework seeks to build on voluntary efforts, which were reinforced by the Commission Recommendation (EU) 2018/334 ² and responds to calls made by the European Parliament to strengthen measures to tackle illegal and harmful content and by the European Council to improve the	(4) Efforts at Union level to counter terrorist content online commenced in 2015 through a framework of voluntary cooperation between Member States and hosting service providers need to be complemented by a clear legislative framework in order to further reduce accessibility to terrorist content online and adequately address a rapidly evolving problem. This legislative framework seeks to build on voluntary efforts, which were reinforced by the Commission Recommendation (EU) 2018/3347	(4) Efforts at Union level to counter terrorist content online commenced in 2015 through a framework of voluntary cooperation between Member States and hosting service providers need to be complemented by a clear legislative framework in order to further reduce accessibility to terrorist content online and adequately address a rapidly evolving problem. This legislative framework seeks to build on voluntary efforts, which were reinforced by the Commission Recommendation (EU) 2018/334 ² and responds to calls made by the European Parliament to strengthen measures to tackle illegal and harmful content and by the European Council to improve the	

automatic detection and removal of content that incites to terrorist acts.	and responds to calls made by the European Parliament to strengthen measures to tackle illegal and harmful content <i>in line with the horizontal framework established by Directive 2000/31/EC</i> and by the European Council to improve the automatic—detection and removal of content that incites to	automatic detection and removal of content that incites to terrorist acts.	
16. ² Commission Recommendation (EU) 2018/334 of 1 March 2018 on measures to effectively tackle illegal content online (OJ L 63, 6.3.2018, p. 50).	terrorist acts.		
17. (5) The application of this Regulation should not affect the application of Article 14 of Directive 2000/31/EC ³ . In particular, any measures taken by the hosting service provider in compliance with this Regulation, including any proactive measures, should not in themselves lead to that service provider losing the benefit of the liability exemption provided for in that provision. This Regulation leaves unaffected the powers of national authorities and courts to establish liability of hosting service providers in specific cases where the conditions under Article 14 of Directive 2000/31/EC for liability exemption are not met.	(5) The application of this Regulation should not affect the application of Article 14 of Directive 2000/31/EC ⁸ . In particular, any measures taken by the hosting service provider in compliance with this Regulation, including any proactive measures, should not in themselves lead to that service provider losing the benefit of the liability exemption provided for in that provision. This Regulation leaves unaffected the powers of national authorities and courts to establish liability of hosting service providers in specific cases where the	(5) The application of this Regulation should not affect the application of Article 14 of Directive 2000/31/EC ³ . In particular, any measures taken by the hosting service provider in compliance with this Regulation, including any proactive measures, should not in themselves lead to that service provider losing the benefit of the liability exemption provided for in that provision. This Regulation leaves unaffected the powers of national authorities and courts to establish liability of hosting service providers in specific cases where the conditions under Article 14 of Directive 2000/31/EC for liability exemption are not met. <i>This Regulation does not apply to activities related to national</i>	

18.	³ Directive 2000/31/EC of the European Parliament and of the Council of 8 June 2000 on certain legal aspects of information society services, in particular electronic commerce, in the Internal Market ('Directive on electronic commerce') (OJ L 178, 17.7.2000, p. 1).	conditions under under Article 14 of Directive 2000/31/EC for liability exemption are not met.	security as this remains the sole responsibility of each Member State.	
19.	(6) Rules to prevent the misuse of hosting services for the dissemination of terrorist content online in order to guarantee the smooth functioning of the internal market are set out in this Regulation in full respect of the fundamental rights protected in the Union's legal order and notably those guaranteed in the Charter of Fundamental Rights of the European Union.	(6) Rules to prevent tackle the misuse of hosting services for the dissemination of terrorist content online in order to guarantee the smooth functioning of the internal market are set out in this Regulation in full and should fully respect the fundamental rights protected in the Union's legal order and notably those guaranteed in the Charter of Fundamental Rights of the European Union.	(6) Rules to prevent the misuse of hosting services for the dissemination of terrorist content online in order to guarantee the smooth functioning of the internal market are set out in this Regulation in full respect of the fundamental rights protected in the Union's legal order and notably those guaranteed in the Charter of Fundamental Rights of the European Union.	
20.	(7) This Regulation contributes to the protection of public security while establishing appropriate and robust safeguards to ensure protection of the fundamental rights at stake. This includes the rights to respect for private life and to the protection of personal data, the right to effective judicial protection, the right to freedom of	(7) This Regulation contributes seeks to contribute to the protection of public security while establishing and should establish appropriate and robust safeguards to ensure protection of the fundamental rights at stake.	(7) This Regulation contributes to the protection of public security while establishing appropriate and robust safeguards to ensure protection of the fundamental rights at stake. This includes the rights to respect for private life and to the protection of personal data, the right to effective judicial protection, the right to freedom of	

expression, including the freedom to receive and impart information, the freedom to conduct a business, and the principle of non-discrimination. Competent authorities and hosting service providers should only adopt measures which are necessary, appropriate and proportionate within a democratic society, taking into account the particular importance accorded to the freedom of expression and information, which constitutes one of the essential foundations of a pluralist. democratic society, and is one of the values on which the Union is founded. Measures constituting interference in the freedom of expression and information should be strictly targeted, in the sense that they must serve to prevent the dissemination of terrorist content, but without thereby affecting the right to lawfully receive and impart information, taking into account the central role of hosting service providers in facilitating public debate and the distribution and receipt of facts, opinions and ideas in accordance with the law.

This includes the rights to respect for private life and to the protection of personal data, the right to effective judicial protection, the right to freedom of expression, including the freedom to receive and impart information, the freedom to conduct a business. and the principle of nondiscrimination. Competent authorities and hosting service providers should only adopt measures which are necessary, appropriate and proportionate within a democratic society, taking into account the particular importance accorded to the freedom of expression and, the freedom to receive and impart information and ideas, the rights to respect for private and family life and the protection of personal data which constitutes one of the essential foundations of a pluralist, democratic society, and is one of are the values on which the Union is founded. Anv measures constituting should avoid interference in the freedom of expression and information and insofar as possible should be strictly targeted, in the sense that they must serve to prevent tackle the dissemination of terrorist

expression, including the freedom to receive and impart information, the freedom to conduct a business, and the principle of non-discrimination. Competent authorities and hosting service providers should only adopt measures which are necessary, appropriate and proportionate within a democratic society, taking into account the particular importance accorded to the freedom of expression and information, as well as the freedom of the press and pluralism of the media, which constitutes one of the essential foundations of a pluralist, democratic society, and is one of the values on which the Union is founded. Measures constituting interference in the freedom of expression and information should be strictly targeted, in the sense that they must serve to prevent the dissemination of terrorist content, but without thereby affecting the right to lawfully receive and impart information, taking into account the central role of hosting service providers in facilitating public debate and the distribution and receipt of facts, opinions and ideas in accordance with the law.

		content through a strictly targeted approach, but without thereby affecting the right to lawfully receive and impart information, taking into account the central role of hosting service providers in facilitating public debate and the distribution and receipt of facts, opinions and ideas in accordance with the law. Effective online counterterrorism measures and the protection of freedom of expression are not conflicting, but complementary and mutually reinforcing goals.		
21.	is enshrined in Article 19 TEU and Article 47 of the Charter of Fundamental Rights of the European Union. Each natural or legal person has the right to an effective judicial remedy before the competent national court against any of the measures taken pursuant to this Regulation, which can adversely affect the rights of that person. The right includes, in particular the possibility for hosting service providers and content providers to effectively contest the removal orders before the court of the Member State whose authorities issued the removal order.	(8) The right to an effective remedy is enshrined in Article 19 TEU and Article 47 of the Charter of Fundamental Rights of the European Union. Each natural or legal person has the right to an effective judicial remedy before the competent national court against any of the measures taken pursuant to this Regulation, which can adversely affect the rights of that person. The right includes, in particular the possibility for hosting service providers and content providers to effectively contest the removal orders before the court of the Member State	is enshrined in Article 19 TEU and Article 47 of the Charter of Fundamental Rights of the European Union. Each natural or legal person has the right to an effective judicial remedy before the competent national court against any of the measures taken pursuant to this Regulation, which can adversely affect the rights of that person. The right includes, in particular the possibility for hosting service providers and content providers to effectively contest the removal orders before the court of the Member State whose authorities issued the removal order and for hosting service providers to contest a decision imposing proactive measures or penalities before	

	whose authorities issued the removal order and the possibilities for content providers to contest the specific measures taken by the hosting provider.	the court of the Member State where they are established or have a legal representative.	
22. (9) In order to provide clarity about the actions that both hosting service providers and competent authorities should take to prevent the dissemination of terrorist content online, this Regulation should establish a definition of terrorist content for preventative purposes drawing on the definition of terrorist offences under Directive (EU) 2017/541 of the European Parliament and of the Council ⁴ . Given the need to address the most harmful terrorist propaganda online, the definition should capture material and information that incites, encourages or advocates the commission or contribution to terrorist offences, provides instructions for the commission of such offences or promotes the participation in activities of a terrorist group. Such information includes in particular text, images, sound recordings and videos. When assessing whether content constitutes terrorist content within the meaning of this Regulation, competent authorities	(9) In order to provide clarity about the actions that both hosting service providers and competent authorities should take to prevent tackle the dissemination of terrorist content online, this Regulation should establish a definition of terrorist content for preventative purposes drawing on the definition of terrorist offences under Directive (EU) 2017/541 of the European Parliament and of the Council ⁹ . Given the need to address tackle the most harmful terrorist propaganda content online, the definition should capture material and information that incites, encourages or advocates solicits the commission or contribution to of terrorist offences, provides instructions for the commission of such offences or promotes the participation in activities of a terrorist group	(9) In order to provide clarity about the actions that both hosting service providers and competent authorities should take to prevent the dissemination of terrorist content online, this Regulation should establish a definition of terrorist content for preventative purposes drawing on the definition of terrorist offences under Directive (EU) 2017/541 of the European Parliament and of the Council ¹ . Given the need to address the most harmful terrorist propaganda online, the definition should capture material and information that incites, encourages or advocates the commission or contribution to terrorist offences, provides instructions for the commission of such offences or promotes the participation in activities of a terrorist group. In addition, tThe definition includes content that provides guidance for the making and use of explosives, firearms or other weapons or noxious or hazardous substancesas well as CBRN substances, or on other methods and	

Directive (EU) 2017/541 of the European Parliament and of the Council of 15 March 2017 on combating terrorism and replacing Council Framework Decision 2002/475/JHA and amending Council Decision 2005/671/JHA (OJ L 88, 31.3.2017, p. 6).

as well as hosting service providers should take into account factors such as the nature and wording of the statements, the context in which the statements were made and their potential to lead to harmful consequences, thereby affecting the security and safety of persons. The fact that the material was produced by, is attributable to or disseminated on behalf of an EU-listed terrorist. organisation or person constitutes an important factor in the assessment. Content disseminated for educational. journalistic or research purposes should be adequately protected. Furthermore, the expression of radical, polemic or controversial views in the public debate on sensitive political questions should not be considered terrorist content.

thereby causing danger that one or more such offences may be committed intentionally. The definition should also cover content that provides guidance for the making and the use of explosives, firearms, any other weapons, noxious or hazardous substances as well as Chemical, Biological, Radiological and Nuclear (CBRN) substances and any guidance on other methods and techniques, including the selection of targets, for the purpose of committing terrorist offences. Such information includes in particular text, images, sound recordings and videos. When assessing whether content constitutes terrorist content within the meaning of this Regulation, competent authorities as well as hosting service providers should take into account factors such as the nature and wording of the statements, the context in which the statements were made and their potential to lead to harmful consequences, thereby affecting the security and safety of persons. The fact that the material was produced by, is attributable to or disseminated on behalf of an EUlisted terrorist organisation or

techniques, including the selection of targets, for the purpose of committing terrorist offences. Such information material includes in particular text, images, sound recordings and videos. When assessing whether content constitutes terrorist content within the meaning of this Regulation, competent authorities as well as hosting service providers should take into account factors such as the nature and wording of the statements, the context in which the statements were made and their potential to lead to harmful consequences, thereby affecting the security and safety of persons. The fact that the material was produced by, is attributable to or disseminated on behalf of an EU-listed terrorist organisation or person constitutes an important factor in the assessment. Content disseminated for educational, journalistic, counternarrative or research purposes should be adequately protected, striking a fair balance between fundamental rights including in particular the freedom of expression and information and public security needs. Where the disseminated material is published under the editorial responsibility of the content provider, any decision as to the removal of such content should take into account the journalistic standards established by press or media

23.	⁴ Directive (EU) 2017/541 of the European Parliament and of the Council of 15 March 2017 on combating terrorism and replacing Council Framework Decision 2002/475/JHA	person constitutes an important factor in the assessment. Content disseminated for educational, journalistic or research purposes or for awareness-raising purposes against terrorist activity should be adequately protected. Especially in cases where the content provider holds an editorial responsibility, any decision as to the removal of the disseminated material should take into account the journalistic standards established by press or media regulation consistent with the law of the Union and the Charter of Fundamental Rights. Furthermore, the expression of radical, polemic or controversial views in the public debate on sensitive political questions should not be considered terrorist content.	regulation consistent with the law of the Union and the right to freedom of expression and the right to freedom and pluralism of the media as enshrined in Article 11 of the Charter of Fundamental Rights. Furthermore, the expression of radical, polemic or controversial views in the public debate on sensitive political questions should not be considered terrorist content.	
	and amending Council Decision 2005/671/JHA (OJ L 88, 31.3.2017, p. 6).			
24.	(10) In order to cover those online hosting services where terrorist content is disseminated, this Regulation should apply to information society services which store information provided by a	AM 13 (10) In order to cover those online hosting services where terrorist content is disseminated,	(10) In order to cover those online hosting services where terrorist content is disseminated, this Regulation should apply to information society services which store information <i>and material</i>	

recipient of the service at his or her request and in making the information stored available to third parties, irrespective of whether this activity is of a mere technical, automatic and passive nature. By way of example such providers of information society services include social media platforms, video streaming services, video, image and audio sharing services, file sharing and other cloud services to the extent they make the information available to third parties and websites where users can make comments or post reviews. The Regulation should also apply to hosting service providers established outside the Union but offering services within the Union, since a significant proportion of hosting service providers exposed to terrorist content on their services are established in third countries. This should ensure that all companies operating in the Digital Single Market comply with the same requirements, irrespective of their country of establishment. The determination as to whether a service provider offers services in the Union requires an assessment whether the service provider enables legal or natural persons in one or more Member States to use its services. However, the mere accessibility of a service

this Regulation should apply to information society services which store information provided by a recipient of the service at his or her request and in making the information stored available to third parties the public, irrespective of whether this activity is of a mere technical, automatic and passive nature. By way of example such providers of information society services include social media platforms, video streaming services, video, image and audio sharing services, file sharing and other cloud services to the extent they make the information available to third parties the public and websites where users can make comments or post reviews. The Regulation should also apply to hosting service providers established outside the Union but offering services within the Union, since a significant proportion of hosting service providers exposed to terrorist content on their services are established in third countries. This should ensure that all companies operating in the Digital Single Market comply with the same requirements, irrespective of their country of establishment.

provided by a recipient of the service at his or her request and in making the information and material stored available to third parties, irrespective of whether this activity is of a mere technical, automatic and passive nature. This Regulation applies to the activity of providing hosting services, rather than to the specific provider or its dominant activity, which might combine hosting services with other services that are not in the scope of this Regulation. Storing content consists of holding data in the memory of a physical or virtual server; this excludes mere conduits and other electronic communication services within the meaning of [European Electronic Communication Code] or providers of caching services from scope, or other services provided in other layers of the Internet infrastructure, such as registries and registrars, DNS (domain name system) or adjacent services, such as payment services or DDoS (distributed denial of service) protection services. Further, the information has to be stored at the request of the content provider; only those services for which the content provider is the direct recipient are in scope. Finally, the information stored is made available to third parties, understood as any third user who is

	provider's website or of an email address and of other contact details in one or more Member States taken in isolation should not be a sufficient condition for the application of this Regulation.	The determination as to whether a service provider offers services in the Union requires an assessment whether the service provider enables legal or natural persons in one or more Member States to use its services. However, the mere accessibility of a service provider's website or of an email address and of other contact details in one or more Member States taken in isolation should not be a sufficient condition for the application of this Regulation. It should not apply to cloud services, including business-to-business cloud services, with respect to which the service provider has no contractual rights concerning what content is stored or how it is processed or made publicly available by its customers or by the end-users of such customers, and where the service provider has no technical capability to remove specific content stored by their customers or the end-users of their services.	not the content provider. Interpersonal communication services that enable direct interpersonal and interactive exchange of information between a finite number of persons, whereby the persons initiating or participating in the communication determine its recipient(s), are not in scope. By way of example such hosting service providers of information society services include social media platforms, video streaming services, video, image and audio sharing services, file sharing and other cloud and storage services to the extent they make the information available to third parties and websites where users can make comments or post reviews. This Regulation applies to the activity of providing hosting services, rather than to the specific provider or its dominant activity, which might combine hosting services with other services that are not in the scope of this Regulation.	
25.			(10a) The Regulation should also apply to hosting service providers established outside the Union but offering services within the Union,	
			since a significant proportion of hosting service providers exposed to terrorist	

			content on their services are established	
			in third countries. This should ensure	
			that all companies operating in the	
			Digital Single Market comply with the	
			same requirements, irrespective of their	
			country of establishment. The	
			determination as to whether a service	
			provider offers services in the Union	
			requires an assessment whether the	
			service provider enables legal or natural	
			persons in one or more Member States	
			to use its services. However, the mere	
			accessibility of a service provider's	
			website or of an email address and of	
			other contact details in one or more	
			Member States taken in isolation should	
			not be a sufficient condition for the	
			application of this Regulation.	
26.	(11) A substantial connection to the	AM 14		
20.	Union should be relevant to determine			
	the scope of this Regulation. Such a			
	substantial connection to the Union	(11) A substantial connection		
	should be considered to exist where the	to the Union should be relevant to		
	service provider has an establishment	determine the scope of this		
	in the Union or, in its absence, on the	Regulation. Such a substantial		
	basis of the existence of a significant	connection to the Union should be		
	number of users in one or more	considered to exist where the		
	Member States, or the targeting of	service provider has an		
	activities towards one or more Member	establishment in the Union or, in		
	States. The targeting of activities	its absence, on the basis of the		
	towards one or more Member States	existence of a significant number		
	can be determined on the basis of all	of users in one or more Member		
	relevant circumstances, including	States, or the targeting of		
	factors such as the use of a language or	activities towards one or more		
	ractors such as the use of a language of		<u> </u>	

a currency generally used in that Member State, or the possibility of ordering goods or services. The targeting of activities towards a Member State could also be derived from the availability of an application in the relevant national application store, from providing local advertising or advertising in the language used in that Member State, or from the handling of customer relations such as by providing customer service in the language generally used in that Member State. A substantial connection should also be assumed where a service provider directs its activities towards one or more Member State as set out in Article 17(1)(c) of Regulation 1215/2012 of the European Parliament and of the Council⁵. On the other hand, provision of the service in view of mere compliance with the prohibition to discriminate laid down in Regulation (EU) 2018/302 of the European Parliament and of the Council⁶ cannot, on that ground alone, be considered as directing or targeting activities towards a given territory within the Union.

Member States. The targeting of activities towards one or more Member States can be determined on the basis of all relevant circumstances, including factors such as the use of a language or a currency generally used in that Member State, or the possibility of ordering goods or services. The targeting of activities towards a Member State could also be derived from the availability of an application in the relevant national application store, from providing local advertising or advertising in the language used in that Member State, or from the handling of customer relations such as by providing customer service in the language generally used in that Member State, or the possibility of ordering goods or services. A substantial connection should also be assumed where a service provider directs its activities towards one or more Member State as set out in Article 17(1)(c) of Regulation 1215/2012 of the European Parliament and of the Council¹⁰. On the other hand, provision of the service in view of mere compliance with the prohibition to discriminate laid down in Regulation (EU)

		2018/302 of the European Parliament and of the Council ¹¹ cannot, on that ground alone, be considered as directing or targeting activities towards a given territory within the Union.		
27.	⁵ Regulation (EU) 1215/2012 of the European Parliament and of the Council of 12 December 2012 on jurisdiction and the recognition and enforcement of judgments in civil and commercial matters (OJ L 351, 20.12.2012, p. 1).			
28.	⁶ Regulation (EU) 2018/302 of the European Parliament and of the Council of 28 February 2018 on addressing unjustified geo-blocking and other forms of discrimination based on customers' nationality, place of residence or place of establishment within the internal market and amending Regulations (EC) No 2006/2004 and (EU) 2017/2394 and Directive 2009/22/EC (OJ L 601, 2.3.2018, p. 1).			
29.	should apply certain duties of care, in order to prevent the dissemination of terrorist content on their services. These duties of care should not amount to a general monitoring obligation. Duties of care should include that, when applying this Regulation, hosting services providers act in a diligent, proportionate and non-discriminatory manner in respect of content that they store, in particular when implementing their own terms and conditions, with a	(12) Hosting service providers should apply certain duties of care, in order to prevent tackle the dissemination of terrorist content on their services to the public. These duties of care should not amount to a general monitoring obligation on hosting service providers to monitor the information which they store, nor to a general obligation to actively	apply certain duties of care, in order to prevent the dissemination of terrorist content on their services. These duties of care should not amount to a general monitoring obligation. Duties of care should include that, when applying this Regulation, hosting services providers act in a diligent, proportionate and non-discriminatory manner in respect of content that they store, in particular when implementing their own terms and conditions, with a view to avoiding	

	view to avoiding removal of content which is not terrorist. The removal or disabling of access has to be undertaken in the observance of freedom of expression and information.	seek facts or circumstances indicating illegal activity. Duties of care should include that, when applying this Regulation, hosting services providers act in a transparent, diligent, proportionate and non-discriminatory manner in respect of content that they store, in particular when implementing their own terms and conditions, with a view to avoiding removal of content which is not terrorist. The removal or disabling of access has to be undertaken in the observance of freedom of expression and, the freedom to receive and impart information and ideas in an open and democratic society and the freedom and pluralism of the media.	removal of content which is not terrorist content. The removal or disabling of access has to be undertaken in the observance of freedom of expression and information.	
30.	(13) The procedure and obligations resulting from legal orders requesting hosting service providers to remove terrorist content or disable access to it, following an assessment by the competent authorities, should be harmonised. Member States should remain free as to the choice of the competent authorities allowing them to designate administrative, law enforcement or judicial authorities with that task. Given the speed at which	(13) The procedure and obligations resulting from legal removal orders requesting hosting service providers to remove terrorist content or disable access to it, following an assessment by the competent authorities, should be harmonised. Member States should remain free as to the choice of the competent	(13) The procedure and obligations resulting from legal orders requesting hosting service providers to remove terrorist content or disable access to it, following an assessment by the competent authorities, should be harmonised. Member States should remain free as to the choice of the competent authorities allowing them to designate administrative, law enforcement or judicial authorities with that task. Given the speed at which	

terrorist content is disseminated across authorities allowing them to terrorist content is disseminated across online services, this provision imposes designate a judicial authority or a online services, this provision imposes obligations on hosting service providers obligations on hosting service functionally independent administrative *or* law enforcement providers to ensure that terrorist to ensure that terrorist content identified content identified in the removal order or judicial authorities authority in the removal order is removed or is removed or access to it is disabled with that task. Given the speed at access to it is disabled within one hour within one hour from receiving the which terrorist content is from receiving the removal order. removal order. It is for the hosting disseminated across online Without prejudice to the requirement service providers to decide whether to services, this provision imposes to preserve data under Article 7 of this remove the content in question or obligations on hosting service Regulation, or under the [draft disable access to the content for users providers to ensure that terrorist e-evidence legislation], iIt is for the in the Union. content identified in the removal hosting service providers to decide whether to remove the content in order is removed or access to it is question or disable access to the content disabled within one hour from receiving the removal order. It is for users in the Union. This should for the hosting service providers have the effect of preventing access or to decide whether to remove the at least of making it difficult to achieve content in question or disable and of seriously discouraging internet access to the content for users in users who are using their services from the Union. accessing the content to which access was disabled. (13a) The removal order should 31. include a classification of the relevant content as terrorist content and contain sufficient information so as to locate the content, by providing a URL and any other additional information, such as a screenshot of the content in question. If requested, the competent authority should provide a supplementary statement of reasons, as to why the content is considered terrorist content. The reasons provided need not contain sensitive information

		which could jeopardise investigations. The statement of reasons should however allow the hosting service provider and, ultimately, the content provider to effectively exercise their right to judicial redress.	
32. (14) The competent authority should transmit the removal order directly to the addressee and point of contact by any electronic means capable of producing a written record under conditions that allow the service provider to establish authenticity, including the accuracy of the date and the time of sending and receipt of the order, such as by secured email and platforms or other secured channels, including those made available by the service provider, in line with the rules protecting personal data. This requirement may notably be met by the use of qualified electronic registered delivery services as provided for by Regulation (EU) 910/2014 of the European Parliament and of the Council ⁷ .	(14) The competent authority should transmit the removal order directly to the addressee and contact point of contact the hosting service provider and where the hosting service provider's main establishment is in another Member State, to the competent authority of that Member State by any electronic means capable of producing a written record under conditions that allow the service provider to establish authenticity, including the accuracy of the date and the time of sending and receipt of the order, such as by secured email and platforms or other secured channels, including those made available by the service provider, in line with the rules protecting personal data. This requirement may notably be met by the use of qualified electronic registered delivery services as provided for by Regulation (EU) 910/2014 of	transmit the removal order directly to the addressee and point of contact by any electronic means capable of producing a written record under conditions that allow the service provider to establish authenticity, including the accuracy of the date and the time of sending and receipt of the order, such as by secured email and platforms or other secured channels, including those made available by the service provider, in line with the rules protecting personal data. This requirement may notably be met by the use of qualified electronic registered delivery services as provided for by Regulation (EU) 910/2014 of the European Parliament and of the Council ⁷ .	

		the European Parliament and of the Council ¹² .		
33.	⁷ Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC (OJ L 257, 28.8.2014, p. 73).			
34.	(15) Referrals by the competent authorities or Europol constitute an	AM 18	(15) Referrals by the competent authorities or Europol constitute an	
	effective and swift means of making hosting service providers aware of specific content on their services. This mechanism of alerting hosting service providers to information that may be considered terrorist content, for the provider's voluntary consideration of the compatibility its own terms and conditions, should remain available in addition to removal orders. It is important that hosting service providers assess such referrals as a matter of priority and provide swift feedback about action taken. The ultimate decision about whether or not to remove the content because it is not	deleted	effective and swift means of making hosting service providers aware of specific content on their services. Thiese referral mechanism of alerting hosting service providers to information and material that may be considered terrorist content, for the provider's voluntary consideration of the compatibility with its own terms and conditions, constitutes a particularly effective, and swift and proportionate means of making hosting service providers aware of specific content on their services, should remain available in addition to removal orders. It is important that hosting service providers	
	compatible with their terms and conditions remains with the hosting service provider. In implementing this		assess such referrals as a matter of priority and provide swift feedback about action taken. The ultimate	
	Regulation related to referrals,		decision about whether or not to remove	
	Europol's mandate as laid down in Regulation (EU) 2016/794 ⁸ remains unaffected.		the content because it is not compatible with their terms and conditions remains with the hosting service provider. In implementing this Regulation related to	

35.	⁸ Regulation (EU) 2016/794 of the European Parliament and of the Council of 11 May 2016 on the European Union Agency for Law Enforcement Cooperation (Europol) and replacing and repealing Council Decisions 2009/371/JHA, 2009/934/JHA, 2009/935/JHA, 2009/936/JHA and 2009/968/JHA (OJ L 135, 24.5.2016, p. 53).	Deleted	referrals, Europol's mandate as laid down in Regulation (EU) 2016/794 ⁸ remains unaffected. Regulation (EU) 2016/794 of the European Parliament and of the Council of 11 May 2016 on the European Union Agency for Law Enforcement Cooperation (Europol) and replacing and repealing Council Decisions 2009/371/JHA, 2009/934/JHA, 2009/935/JHA, 2009/936/JHA and 2009/968/JHA (OJ L 135, 24.5.2016, p. 53).	
36.	necessary for effectively identifying and removing terrorist content, proportionate proactive measures, including by using automated means in certain cases, are an essential element in tackling terrorist content online. With a view to reducing the accessibility of terrorist content on their services, hosting service providers should assess whether it is appropriate to take proactive measures depending on the risks and level of exposure to terrorist content as well as to the effects on the rights of third parties and the public interest of information. Consequently, hosting service providers should determine what appropriate, effective and proportionate proactive measure should be put in place. This requirement should not imply a general monitoring obligation. In the context of this assessment, the	(16) Given the scale and speed necessary for effectively identifying and removing terrorist content, proportionate proactive specific measures, including by using automated means in certain eases, are an essential element in tackling terrorist content online. With a view to reducing the accessibility of terrorist content on their services, hosting service providers should assess whether it is appropriate to take proactive specific measures depending on the risks and level of exposure to terrorist content as well as to the effects on the rights of third parties and the public interest of to receive and impart information, in particular where there is a substantial level of	necessary for effectively identifying and removing terrorist content, proportionate proactive measures, including by using automated means in certain cases, are an essential element in tackling terrorist content online. With a view to reducing the accessibility of terrorist content on their services, hosting service providers should assess whether it is appropriate to take proactive measures depending on the risks and level of exposure to terrorist content as well as to the effects on the rights of third parties and the public interest of information. Consequently, hosting service providers should determine what appropriate, effective and proportionate proactive measure should be put in place. This requirement should not imply a general monitoring obligation. In the context of this assessment, the absence of removal	

	absence of removal orders and referrals	exposure to terrorist content and	orders and referrals addressed to a	
	addressed to a hosting provider, is an	receipt of removal orders.	hosting provider, is an indication of a	
	indication of a low level of exposure to	Consequently, hosting service	low <i>risk or</i> level of exposure to terrorist	
	terrorist content.	providers should determine what	content.	
		appropriate, <i>targeted</i> , effective		
		and proportionate proactive		
		<i>specific</i> measure should be put in		
		place. This requirement should		
		not imply a general monitoring		
		obligation. <i>Those specific</i>		
		measures may include regular		
		reporting to the competent		
		authorities, increase of human		
		resources dealing with measures		
		to protect the services against		
		public dissemination of terrorist		
		content, and exchange of best		
		practices. In the context of this		
		assessment, the absence of		
		removal orders and referrals		
		addressed to a hosting provider, is		
		an indication of a low level of		
		exposure to terrorist content.		
	(17) 371	-	(17) 3311	
37.	(17) When putting in place proactive	AM 20	(17) When putting in place proactive	
	measures, hosting service providers		measures, hosting service providers	
	should ensure that users' right to	(17) When putting in place	should ensure that users' right to	
	freedom of expression and information	proactive specific measures,	freedom of expression and information -	
	- including to freely receive and impart	hosting service providers should	including to freely receive and impart	
	information - is preserved. In addition	ensure that users' right to freedom	information - is preserved. In addition	
	to any requirement laid down in the	of expression and information	to any requirement laid down in the law,	
	law, including the legislation on	including to freely freedom to	including the legislation on protection	
	protection of personal data, hosting	receive and impart information	of personal data, hosting service	
	service providers should act with due	and ideas in an open and	providers should act with due diligence	
	diligence and implement safeguards,	democratic society is preserved.	and implement safeguards, including	
		democratic society is preserved.	<u> </u>	

including notably human oversight and verifications, where appropriate, to avoid any unintended and erroneous decision leading to removal of content that is not terrorist content. This is of particular relevance when hosting service providers use automated means to detect terrorist content. Any decision to use automated means, whether taken by the hosting service provider itself or pursuant to a request by the competent authority, should be assessed with regard to the reliability of the underlying technology and the ensuing impact on fundamental rights.

In addition to any requirement laid down in the law, including the legislation on protection of personal data, hosting service providers should act with due diligence and implement safeguards, including notably human oversight and verifications, where appropriate, to avoid any unintended and erroneous decision leading to removal of content that is not terrorist content. This is of particular relevance when hosting service providers use automated means to detect terrorist content. Any decision to use automated means, whether taken by the hosting service provider itself or pursuant to a request by the competent authority, should be assessed with regard to the reliability of the underlying technology and the ensuing impact on fundamental rights.

notably human oversight and verifications, where appropriate, to avoid any unintended and erroneous decision leading to removal of content that is not terrorist content. This is of particular relevance when hosting service providers use automated means to detect terrorist content. Any decision to use automated means, whether taken by the hosting service provider itself or pursuant to a request by the competent authority, should be assessed with regard to the reliability of the underlying technology and the ensuing impact on fundamental rights.

38. (18) In order to ensure that hosting service providers exposed to terrorist content take appropriate measures to prevent the misuse of their services, the competent authorities should request hosting service providers having received a removal order, which has become final, to report on the proactive measures taken. These could consist of

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(18) In order to ensure that hosting service providers exposed to terrorist content take appropriate measures to prevent the misuse of their services, the competent authorities authority should request hosting service

(18) In order to ensure that hosting service providers exposed to terrorist content take appropriate measures to prevent the misuse of their services, the competent authorities should request hosting service providers having received a removal order, which has become final, to report on the proactive measures taken. These could consist of

measures to prevent the re-upload of terrorist content, removed or access to it disabled as a result of a removal order or referrals they received. checking against publicly or privatelyheld tools containing known terrorist content. They may also employ the use of reliable technical tools to identify new terrorist content, either using those available on the market or those developed by the hosting service provider. The service provider should report on the specific proactive measures in place in order to allow the competent authority to judge whether the measures are effective and proportionate and whether, if automated means are used, the hosting service provider has the necessary abilities for human oversight and verification. In assessing the effectiveness and proportionality of the measures, competent authorities should take into account relevant parameters including the number of removal orders and referrals issued to the provider, their economic capacity and the impact of its service in disseminating terrorist content (for example, taking into account the number of users in the Union).

providers having received a substantial number of final removal orders order, which has become final, to report on the proactive specific measures taken. These could consist of measures to prevent the re-upload of terrorist content, removed or access to it disabled as a result of a removal order or referrals they received, checking against publicly or privately-held tools containing known terrorist content. They may also employ the use of reliable technical tools to identify new terrorist content, either using those available on the market or those developed by the hosting service provider. The service provider should report on the proactive specific measures in place in order to allow the competent authority to judge whether the measures are *necessary*, effective and proportionate and whether, if automated means are used, the hosting service provider has the necessary abilities for human oversight and verification. In assessing the effectiveness, *necessity* and proportionality of the measures, competent authorities should take into

measures to prevent the re-upload of terrorist content, removed or access to it disabled as a result of a removal order or referrals they received, checking against publicly or privately-held tools containing known terrorist content. They may also employ the use of reliable technical tools to identify new terrorist content, either using those available on the market or those developed by the hosting service provider. The service provider should report on the specific proactive measures in place in order to allow the competent authority to judge whether the measures are effective and proportionate and whether, if automated means are used, the hosting service provider has the necessary abilities for human oversight and verification. In assessing the effectiveness and proportionality of the measures, competent authorities should take into account relevant parameters including the number of removal orders and referrals issued to the provider, their economic capacity and the impact of its service in disseminating terrorist content (for example, taking into account the number of users in the Union).

account relevant parameters including the number of removal orders and referrals issued to the provider, their size and economic capacity and the impact of its service in disseminating terrorist content (for example, taking into account the number of users in the Union), as well as the safeguards put in place to protect the freedom of expression and information and the number of incidents of restrictions on legal content. Following the request, the **AM 22** Following the request, the (19)(19)39. competent authority should enter into a competent authority should enter into a dialogue with the hosting service dialogue with the hosting service Following the request, the provider about the necessary proactive provider about the necessary proactive competent authority should enter measures to be put in place. If measures to be put in place. If into a dialogue with the hosting necessary, the competent authority necessary, the competent authority service provider about the should impose the adoption of should impose the adoption of necessary proactive specific appropriate, effective and proportionate appropriate, effective and proportionate measures to be put in place. If proactive measures where it considers proactive measures where it considers necessary, the competent that the measures taken are insufficient that the measures taken are insufficient authority should impose request to meet the risks. A decision to impose to meet the risks. A decision to impose the hosting provider to resuch specific proactive measures such specific proactive measures should evaluate the measures needed or should not, in principle, lead to the not, in principle, lead to the imposition *request* the adoption of imposition of a general obligation to of a general obligation to monitor, as appropriate, effective and monitor, as provided in Article 15(1) of provided in Article 15(1) of Directive proportionate proactive specific Directive 2000/31/EC. Considering the 2000/31/EC. Considering the measures where it considers that particularly grave risks associated with particularly grave risks associated with the measures taken do not respect the dissemination of terrorist content. the dissemination of terrorist content. the principles of necessity and the decisions adopted by the competent the decisions adopted by the competent proportionality or are insufficient authorities on the basis of this authorities on the basis of this to meet the risks. The competent

Regulation could derogate from the approach established in Article 15(1) of Directive 2000/31/EC, as regards certain specific, targeted measures, the adoption of which is necessary for overriding public security reasons. Before adopting such decisions, the competent authority should strike a fair balance between the public interest objectives and the fundamental rights involved, in particular, the freedom of expression and information and the freedom to conduct a business, and provide appropriate justification.

authority should only request specific measures that the hosting service provider can reasonably be expected to implement, taking into account, among other factors, the hosting service provider's financial and other resources. A decision to impose request to implement such specific proactive measures should not, in principle, lead to the imposition of a general obligation to monitor, as provided in Article 15(1) of Directive 2000/31/EC. Considering the particularly grave risks associated with the dissemination of terrorist content, the decisions adopted by the competent authorities on the basis of this Regulation could derogate from the approach established in Article 15(1) of Directive 2000/31/EC, as regards certain specific, targeted measures, the adoption of which is necessary for overriding public security reasons. Before adopting such decisions, the competent authority should strike a fair balance between the public interest objectives and the fundamental rights involved, in particular, the freedom of expression and information and

Regulation could derogate from the approach established in Article 15(1) of Directive 2000/31/EC, as regards certain specific, targeted measures, the adoption of which is necessary for overriding public security reasons. Before adopting such decisions, the competent authority should strike a fair balance between the public interest objectives and the fundamental rights involved, in particular, the freedom of expression and information and the freedom to conduct a business, and provide appropriate justification.

40.	(20) The obligation on hosting service providers to preserve removed content and related data, should be laid down for specific purposes and limited in time to what is necessary. There is need to extend the preservation	the freedom to conduct a business, and provide appropriate justification. AM 23 (20) The obligation on hosting service providers to preserve removed content and related data, should be laid down for specific	(20) The obligation on hosting service providers to preserve removed content and related data, should be laid down for specific purposes and limited in time to what is necessary. There is need to extend the preservation	
	requirement to related data to the extent that any such data would otherwise be lost as a consequence of the removal of the content in question. Related data can include data such as 'subscriber data', including in particular data pertaining to the identity of the content provider as well as 'access data', including for instance data about the date and time of use by the content provider, or the log-in to and log-off from the service, together with the IP address allocated by the internet access service provider to the content provider.	purposes and limited in time to what is necessary. There is need to extend the preservation requirement to related data to the extent that any such data would otherwise be lost as a consequence of the removal of the content in question. Related data can include data such as 'subscriber data', including in particular data pertaining to the identity of the content provider as well as 'access data', including for instance data about the date and time of use by the content provider, or the log-in to and log-off from the service, together with the IP address allocated by the internet access service provider to the content provider.	requirement to related data to the extent that any such data would otherwise be lost as a consequence of the removal of the content in question. Related data can include data such as 'subscriber data', including in particular data pertaining to the identity of the content provider 'transactional data' and as well as 'access data', including for instance data about the date and time of use by the content provider, or the log-in to and log-off from the service, together with the IP address allocated by the internet access service provider to the content provider.	
41.	(21) The obligation to preserve the content for proceedings of administrative or judicial review is necessary and justified in view of	AM 24 (21) The obligation to preserve the content for proceedings of	(21) The obligation to preserve the content for proceedings of administrative or judicial review is necessary and justified in view of	

ensuring the effective measures of redress for the content provider whose content was removed or access to it disabled as well as for ensuring the reinstatement of that content as it was prior to its removal depending on the outcome of the review procedure. The obligation to preserve content for investigative and prosecutorial purposes is justified and necessary in view of the value this material could bring for the purpose of disrupting or preventing terrorist activity. Where companies remove material or disable access to it, in particular through their own proactive measures, and do not inform the relevant authority because they assess that it does not fall in the scope of Article 13(4) of this Regulation, law enforcement may be unaware of the existence of the content. Therefore, the preservation of content for purposes of prevention, detection, investigation and prosecution of terrorist offences is also justified. For these purposes, the required preservation of data is limited to data that is likely to have a link with terrorist offences, and can therefore contribute to prosecuting terrorist offences or to preventing serious risks to public security.

administrative, or judicial review or remedy is necessary and justified in view of ensuring the effective measures of redress for the content provider whose content was removed or access to it disabled as well as for ensuring the reinstatement of that content as it was prior to its removal depending on the outcome of the review procedure. The obligation to preserve content for investigative and prosecutorial purposes is justified and necessary in view of the value this material could bring for the purpose of disrupting or preventing terrorist activity. Where companies remove material or disable access to it, in particular through their own proactive specific measures, and do not they should inform the relevant authority because they assess that it does not fall in the scope of Article 13(4) of this Regulation, competent law enforcement may be unaware of the existence of the content. Therefore, authorities promptly. Therefore, The preservation of content for purposes of prevention, detection, investigation and prosecution of terrorist offences is also justified.

ensuring the effective measures of redress for the content provider whose content was removed or access to it disabled as well as for ensuring the reinstatement of that content as it was prior to its removal depending on the outcome of the review procedure. The obligation to preserve content for investigative and prosecutorial purposes is justified and necessary in view of the value this material could bring for the purpose of disrupting or preventing terrorist activity. Where companies remove material or disable access to it. in particular through their own proactive measures, and do not inform the relevant authority because they assess that it does not fall in the scope of Article 13(4) of this Regulation, law enforcement may be unaware of the existence of the content. Therefore, the preservation of content for purposes of prevention, detection, investigation and prosecution of terrorist offences is also justified. For these purposes, the required preservation of data is limited to data that is likely to have a link with terrorist offences, and can therefore contribute to prosecuting terrorist offences or to preventing serious risks to public security.

	For these purposes, the terrorist content and the related data should be stored only for a specific period allowing the law enforcement authorities to check the content and decide whether it would be needed for those specific purposes. This period should not exceed six months. For the purposes of prevention, detection, investigation and prosecution of terrorist offences, the required preservation of data is limited to data that is likely to have a link with terrorist offences, and can therefore contribute to prosecuting terrorist offences or to preventing serious risks to public security.	
42. (22) To ensure proportionality, the period of preservation should be limited to six months to allow the content providers sufficient time to initiate the review process and to enable law enforcement access to relevant data for the investigation and prosecution of terrorist offences. However, this period may be prolonged for the period that is necessary in case the review proceedings are initiated but not finalised within the six months period upon request by the authority carrying out the review. This duration should be sufficient to allow law	(22) To ensure proportionality, the period of preservation should be limited to six months to allow the content providers sufficient time to initiate the review process and or to enable law enforcement authorities' access to relevant data for the investigation and prosecution of terrorist offences. However, this period may be prolonged for the period that is necessary in case the review or remedy proceedings are initiated	(22) To ensure proportionality, the period of preservation should be limited to six months to allow the content providers sufficient time to initiate the review process and to enable law enforcement access to relevant data for the investigation and prosecution of terrorist offences. However, this period may be prolonged for the period that is necessary in case the review proceedings are initiated but not finalised within the six months period upon request by the authority carrying out the review. This duration should be sufficient to allow law enforcement

	enforcement authorities to preserve the necessary evidence in relation to investigations, while ensuring the balance with the fundamental rights concerned.	but not finalised within the six months period upon request by the authority carrying out the review. This duration should <i>also</i> be sufficient to allow law enforcement authorities to preserve the necessary evidence <i>material</i> in relation to investigations <i>and prosecutions</i> , while ensuring the balance with the fundamental rights concerned.	authorities to preserve the necessary evidence in relation to investigations, while ensuring the balance with the fundamental rights concerned.	
43.	(23) This Regulation does not affect the procedural guarantees and procedural investigation measures related to the access to content and related data preserved for the purposes of the investigation and prosecution of terrorist offences, as regulated under the national law of the Member States, and under Union legislation.			
44.	(24) Transparency of hosting service providers' policies in relation to terrorist content is essential to enhance their accountability towards their users and to reinforce trust of citizens in the Digital Single Market. Hosting service providers should publish annual transparency reports containing meaningful information about action taken in relation to the detection, identification and removal of terrorist content.	(24) Transparency of hosting service providers' policies in relation to terrorist content is essential to enhance their accountability towards their users and to reinforce trust of citizens in the Digital Single Market. <i>Only</i> hosting service providers <i>which</i> are subject to removal orders for that year should be obliged to publish annual transparency	(24) Transparency of hosting service providers' policies in relation to terrorist content is essential to enhance their accountability towards their users and to reinforce trust of citizens in the Digital Single Market. Hosting service providers, exposed to terrorists content, should publish annual transparency reports containing meaningful information about action taken in relation to the detection, identification and removal of terrorist	

45.		reports containing meaningful information about action taken in relation to the detection, identification and removal of terrorist content. AM 27	content, where it does not defeat the purpose of measures put in place.	
		(24 a) The authorities competent to issue removal order should also publish transparency reports containing information on the number of removal orders, the number of refusals, the number of identified terrorist content which led to investigation and prosecution of terrorist offences and the number of cases of content wrongly identified as terrorist.		
46.	constitute a necessary safeguard against erroneous removal of content protected under the freedom of expression and information. Hosting service providers should therefore establish user-friendly complaint mechanisms and ensure that complaints are dealt with promptly and in full transparency towards the content provider. The requirement for the hosting service provider to reinstate the content where it has been removed in error, does not affect the possibility of	(25) Complaint procedures constitute a necessary safeguard against erroneous removal of content protected under the freedom of expression and freedom to receive and impart information and ideas in an open and democratic society. Hosting service providers should therefore establish user-friendly complaint mechanisms and ensure that complaints are dealt with	(25) Complaint procedures constitute a necessary safeguard against erroneous removal of content, as a consequence of measures taken pursuant to the hosting service providers' terms and conditions protected under the freedom of expression and information. Hosting service providers should therefore establish user-friendly complaint mechanisms and ensure that complaints are dealt with promptly and in full transparency towards the content provider. The requirement for the hosting service provider to reinstate the	

hosting service providers to enforce their own terms and conditions on other grounds. promptly and in full transparency towards the content provider. The requirement for the hosting service provider to reinstate the content where it has been removed in error, does not affect the possibility of hosting service providers to enforce their own terms and conditions on other grounds.

content where it has been removed in error, does not affect the possibility of hosting service providers to enforce their own terms and conditions on other grounds. Furthermore, content providers, whose content has been removed following a removal order, should have a right to an effective remedy in accordance with Article 19 TEU and Article 47 of the Charter of Fundamental Rights of the European Union.

Effective legal protection 47. according to Article 19 TEU and Article 47 of the Charter of Fundamental Rights of the European Union requires that persons are able to ascertain the reasons upon which the content uploaded by them has been removed or access to it disabled. For that purpose, the hosting service provider should make available to the content provider meaningful information enabling the content provider to contest the decision. However, this does not necessarily require a notification to the content provider. Depending on the circumstances, hosting service providers may replace content which is considered terrorist content, with a message that it has been removed or disabled in accordance with this Regulation. Further information about

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Effective legal protection according to Article 19 TEU and Article 47 of the Charter of Fundamental Rights of the European Union requires that persons are able to ascertain the reasons upon which the content uploaded by them has been removed or access to it disabled. For that purpose, the hosting service provider should make available to the content provider meaningful information such as the reasons for the removal or disabling of access, the legal basis for the action enabling the content provider to contest the decision. However, this does not necessarily require a notification to the content provider.

More generally, eEffective legal (26)protection according to Article 19 TEU and Article 47 of the Charter of Fundamental Rights of the European Union requires that persons are able to ascertain the reasons upon which the content uploaded by them has been removed or access to it disabled. For that purpose, the hosting service provider should make available to the content provider meaningful information enabling the content provider to contest the decision. However, this does not necessarily require a notification to the content provider. Depending on the circumstances, hosting service providers may replace content which is considered terrorist content, with a message that it has been removed or disabled in accordance with this Regulation. Further information about

the reasons as well as possibilities for the content provider to contest the decision should be given upon request. Where competent authorities decide that for reasons of public security including in the context of an investigation, it is considered inappropriate or counter-productive to directly notify the content provider of the removal or disabling of content, they should inform the hosting service provider. Depending on the circumstances, hosting service providers may replace content which is considered terrorist content, with a message that it has been removed or disabled in accordance with this Regulation. Further information about the reasons as well as possibilities for the content provider to contest the decision should be given upon request. Where competent authorities decide that for reasons of public security including in the context of an investigation, it is considered inappropriate or counter-productive to directly notify the content provider of the removal or disabling of content, they should inform the hosting service provider.

the reasons as well as possibilities for the content provider to contest the decision should be given upon request. Where competent authorities decide that for reasons of public security including in the context of an investigation, it is considered inappropriate or counterproductive to directly notify the content provider of the removal or disabling of content, they should inform the hosting service provider.

48. (27) In order to avoid duplication and possible interferences with investigations, the competent authorities should inform, coordinate and cooperate with each other and where appropriate with Europol when issuing removal orders or sending referrals to hosting service providers. In implementing the provisions of this Regulation, Europol could provide support in line with its current mandate and existing legal framework.

AM 30

(27) In order to avoid duplication and possible interferences with investigations and to minimise the expenses of the affected service providers, the competent authorities should inform, coordinate and cooperate with each other and where appropriate with Europol when issuing removal orders or sending referrals to hosting service

(27) In order to avoid duplication and possible interferences with investigations, the competent authorities should inform, coordinate and cooperate with each other and where appropriate with Europol when before issuing removal orders or when sending referrals to hosting service providers. In implementing the provisions of this Regulation, Europol could provide support in line with its current mandate and existing legal framework. Where a competent authority is informed by a

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	providers. In implementing the	competent authority in another Member	
	provisions of this Regulation,	State of an existing removal order, a	
	Europol could provide support in	duplicate order should not be issued.	
	line with its current mandate and	When deciding upon issuing a removal	
	existing legal framework.	order, the competent authority should	
		give due consideration to any	
		notification of an interference with an	
		investigative interests ("de-	
		confliction"). Where a competent	
		authority is informed by a competent	
		authority in another Member State of	
		an existing removal order, a duplicate	
		order should not be issued. In	
		implementing the provisions of this	
		Regulation, Europol could provide	
		support in line with its current mandate	
		and existing legal framework.	
49.	AM 31		
	(27 a) Referrals by Europol		
	constitute an effective and swift		
	means of making hosting service		
	providers aware of specific		
	content on their services. This		
	mechanism of alerting hosting		
	service providers to information		
	that may be considered terrorist		
	content, for the provider's		
	voluntary consideration of the		
	compatibility with its own terms		
	and conditions, should remain		
	available in addition to removal		
	orders. For that reason it is		
	important that hosting service		

		providers cooperate with Europol and assess Europol's referrals as a matter of priority and provide swift feedback about action taken. The ultimate decision about whether or not to remove the content because it is not compatible with their terms and conditions remains with the hosting service provider. In implementing this Regulation, Europol's mandate as laid down in Regulation (EU) 2016/794la remains unaffected.		
50.		Regulation (EU) 2016/794 of the European Parliament and of the Council of 11 May 2016 on the European Union Agency for Law Enforcement Cooperation (Europol) and replacing and repealing Council Decisions 2009/371/JHA, 2009/934/JHA, 2009/935/JHA, 2009/936/JHA and 2009/968/JHA (OJ L 135, 24.5.2016, p. 53).		
51.	(28) In order to ensure the effective and sufficiently coherent implementation of proactive measures, competent authorities in Member States should liaise with each other with regard to the discussions they have with hosting service providers as to the identification, implementation and assessment of specific proactive measures. Similarly, such cooperation is also needed in relation to the	AM 32 (28) In order to ensure the effective and sufficiently coherent implementation of proactive measures by hosting service providers, competent authorities in Member States should liaise with each other with regard to the discussions they have with	(28) In order to ensure the effective and sufficiently coherent implementation of proactive measures, competent authorities in Member States should liaise with each other with regard to the discussions they have with hosting service providers as to the identification, implementation and assessment of specific proactive measures. Similarly, such cooperation is also needed in relation to the adoption	

	adoption of rules on penalties, as well as the implementation and the enforcement of penalties.	hosting service providers as to <i>removal orders and</i> the identification, implementation and assessment of specific proactive measures. Similarly,Such cooperation is also needed in relation to the adoption of rules on penalties, as well as the implementation and the enforcement of penalties.	of rules on penalties, as well as the implementation and the enforcement of penalties. The Commission should facilitate such coordination and cooperation.	
52.	(29) It is essential that the competent authority within the Member State responsible for imposing penalties is fully informed about the issuing of removal orders and referrals and subsequent exchanges between the hosting service provider and the relevant competent authority. For that purpose, Member States should ensure appropriate communication channels and mechanisms allowing the sharing of relevant information in a timely manner.	(29) It is essential that the competent authority within the Member State responsible for imposing penalties is fully informed about the issuing of removal orders and referrals and subsequent exchanges between the hosting service provider and the relevant competent authority authorities in other Member States. For that purpose, Member States should ensure appropriate and secure communication channels and mechanisms allowing the sharing of relevant information in a timely manner.	(29) It is essential that the competent authority within the Member State responsible for imposing penalties is fully informed about the issuing of removal orders and referrals and subsequent exchanges between the hosting service provider and the relevant competent authority. For that purpose, Member States should ensure appropriate communication channels and mechanisms allowing the sharing of relevant information in a timely manner.	
53.	(30) To facilitate the swift exchanges between competent authorities as well as with hosting service providers, and to avoid duplication of effort, Member States	(30) To facilitate the swift exchanges between competent authorities as well as with hosting service providers, and to avoid duplication of effort, Member	(30) To facilitate the swift exchanges between competent authorities as well as with hosting service providers, and to avoid duplication of effort, Member States may are encouraged to make use	

may make use of tools developed by Europol, such as the current Internet Referral Management application (IRMa) or successor tools.	States may make use of tools developed by Europol, such as the current Internet Referral Management application (IRMa) or successor tools.	of <i>the dedicated</i> tools developed by Europol, such as the current Internet Referral Management application (IRMa) or successor tools.	
consequences of certain terrorist content, hosting service providers should promptly inform the authorities in the Member State concerned or the competent authorities where they are established or have a legal representative, about the existence of any evidence of terrorist offences that they become aware of. In order to ensure proportionality, this obligation is limited to terrorist offences as defined in Article 3(1) of Directive (EU) 2017/541. The obligation to inform does not imply an obligation on hosting service providers to actively seek any such evidence. The Member State concerned is the Member State which has jurisdiction over the investigation and prosecution of the terrorist offences pursuant to Directive (EU) 2017/541 based on the nationality of the offender or of the potential victim of the offence or the target location of the terrorist act. In case of doubt, hosting service providers may transmit the information to Europol which should follow up according to its			

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	mandate, including forwarding to the relevant national authorities.			
55.	(32) The competent authorities in the Member States should be allowed to use such information to take investigatory measures available under Member State or Union law, including issuing a European Production Order under Regulation on European Production and Preservation Orders for electronic evidence in criminal matters ⁹ .			
56.	⁹ COM(2018)225 final.			
57.	(33) Both hosting service providers and Member States should establish points of contact to facilitate the swift handling of removal orders and referrals. In contrast to the legal representative, the point of contact serves operational purposes. The hosting service provider's point of contact should consist of any dedicated means allowing for the electronic submission of removal orders and referrals and of technical and personal means allowing for the swift processing thereof. The point of contact for the hosting service provider does not have to be located in the Union and the hosting service provider is free to nominate an existing point of contact, provided that this point of	(33) Both hosting service providers and Member States should establish points of contact to facilitate the swift expeditious handling of removal orders and referrals. In contrast to the legal representative, the point of contact serves operational purposes. The hosting service provider's point of contact should consist of any dedicated means allowing for the electronic submission of removal orders and referrals and of technical and personal means allowing for the swift expeditious processing thereof. The point of	(33) Both hosting service providers and Member States should establish points of contact to facilitate the swift handling of removal orders and referrals. In contrast to the legal representative, the point of contact serves operational purposes. The hosting service provider's point of contact should consist of any dedicated means, <i>inhouse or outsourced</i> , allowing for the electronic submission of removal orders and referrals and <i>or</i> of technical and personal means allowing for the swift processing thereof. The point of contact for the hosting service provider does not have to be located in the Union and the hosting service provider is free to nominate an existing point of contact,	

contact is able to fulfil the functions provided for in this Regulation. With a view to ensure that terrorist content is removed or access to it is disabled within one hour from the receipt of a removal order, hosting service providers should ensure that the point of contact is reachable 24/7. The information on the point of contact should include information about the language in which the point of contact can be addressed. In order to facilitate the communication between the hosting service providers and the competent authorities, hosting service providers are encouraged to allow for communication in one of the official languages of the Union in which their terms and conditions are available.

contact for the hosting service provider does not have to be located in the Union and the hosting service provider is free to nominate an existing point of contact, provided that this point of contact is able to fulfil the functions provided for in this Regulation. With a view to ensure that terrorist content is removed or access to it is disabled within one hour from the receipt of a removal order, hosting service providers should ensure that the point of contact is reachable 24/7. The information on the point of contact should include information about the language in which the point of contact can be addressed. In order to facilitate the communication between the hosting service providers and the competent authorities, hosting service providers are encouraged to allow for communication in one of the official languages of the Union in which their terms and conditions are available.

provided that this point of contact is able to fulfil the functions provided for in this Regulation. With a view to ensure that terrorist content is removed or access to it is disabled within one hour from the receipt of a removal order, hosting service providers exposed to terrorist content, evidenced by the receipt of a removal order, should ensure that the point of contact is reachable 24/7. The information on the point of contact should include information about the language in which the point of contact can be addressed. In order to facilitate the communication between the hosting service providers and the competent authorities, hosting service providers are encouraged to allow for communication in one of the official languages of the Union in which their terms and conditions are available.

(34) In the absence of a general requirement for service providers to ensure a physical presence within the territory of the Union, there is a need to ensure clarity under which Member State's jurisdiction the hosting service

58.

AM 35

(34) In the absence of a general requirement for service providers to ensure a physical presence within the territory of the Union,

(34) In the absence of a general requirement for service providers to ensure a physical presence within the territory of the Union, there is a need to ensure clarity under which Member State's jurisdiction the hosting service

provider offering services within the Union falls. As a general rule, the hosting service provider falls under the iurisdiction of the Member State in which it has its main establishment or in which it has designated a legal representative. Nevertheless, where another Member State issues a removal order, its authorities should be able to enforce their orders by taking coercive measures of a non-punitive nature, such as penalty payments. With regards to a hosting service provider which has no establishment in the Union and does not designate a legal representative, any Member State should, nevertheless, be able to issue penalties, provided that the principle of *ne bis in idem* is respected.

there is a need to ensure clarity under which Member State's jurisdiction the hosting service provider offering services within the Union falls. As a general rule, the hosting service provider falls under the jurisdiction of the Member State in which it has its main establishment or in which it has designated a legal representative. Nevertheless, where another Member State issues a removal order, its authorities should be able to enforce their orders by taking coercive measures of a nonpunitive nature, such as penalty payments. With regards to a hosting service provider which has no establishment in the Union and does not designate a legal representative, any Member State should, nevertheless, be able to issue penalties, provided that the principle of *ne bis in idem* is respected.

provider offering services within the Union falls. As a general rule, the hosting service provider falls under the iurisdiction of the Member State in which it has its main establishment or in which it has designated a legal representative. Nevertheless, where another Member State issues a removal order, its authorities should be able to enforce their orders by taking coercive measures of a non-punitive nature, such as penalty payments. With regards to a hosting service provider which has no establishment in the Union and does not designate a legal representative, any Member State should, nevertheless, be able to issue penalties, provided that the principle of *ne bis in idem* is respected. However, for reasons of effective implementation, urgency and public policy, any Member State should have jurisdiction for removal orders and referrals.

(35) Those hosting service providers which are not established in the Union, should designate in writing a legal representative in order to ensure the compliance with and enforcement of the obligations under this Regulation.

59.

AM 36

(35) Those hosting service providers which are not established in the Union, should designate in writing a legal representative in order to ensure the compliance with and

(35) Those hosting service providers which are not established in the Union, should designate in writing a legal representative in order to ensure the compliance with and enforcement of the obligations under this Regulation. *Hosting service providers may make*

Hosting service providers may make use of an existing legal representative,

		enforcement of the obligations under this Regulation. Hosting service providers may make use of an existing legal representative, provided that this legal representative is able to fulfil the functions as set out in this Regulation.	provided that this legal representative is able to fulfil the functions as set out in this Regulation.	
60.	(36) The legal representative should be legally empowered to act on behalf of the hosting service provider.			
61.	(37) For the purposes of this Regulation, Member States should designate competent authorities. The requirement to designate competent authorities does not necessarily require the establishment of new authorities but can be existing bodies tasked with the functions set out in this Regulation. This Regulation requires designating authorities competent for issuing removal orders, referrals and for overseeing proactive measures and for imposing penalties. It is for Member States to decide how many authorities they wish to designate for these tasks.	(37) For the purposes of this Regulation, Member States should designate competent authorities a single judicial or functionally independent administrative authority. The This requirement to designate competent authorities does not necessarily require necessitate the establishment of new authorities a new authority but can be an existing bodies body tasked with the functions set out in this Regulation. This Regulation requires designating authorities an authority competent for issuing removal orders, referrals and for overseeing proactive specific measures and for imposing penalties. It is for Member States	(37) For the purposes of this Regulation, Member States should designate competent authorities. The requirement to designate competent authorities does not necessarily require the establishment of new authorities but can be existing bodies tasked with the functions set out in this Regulation. This Regulation requires designating authorities competent for issuing removal orders, referrals and for overseeing proactive measures and for imposing penalties. It is for Member States to decide how many authorities they wish to designate for these tasks.	

they wish to designate for these tasks should communicate the competent authority designated under this Regulation to the Commission, which should publish online a compilation of the competent authority of each Member State. The online registry should be easily accessible to facilitate the swift verification of the authenticity of removal orders by the hosting service providers. Penalties are necessary to **AM 38** Penalties are necessary to ensure (38)62. ensure the effective implementation by the effective implementation by hosting hosting service providers of the service providers of the obligations Penalties are necessary to obligations pursuant to this Regulation. pursuant to this Regulation. Member ensure the effective Member States should adopt rules on States should adopt rules on penalties, implementation by hosting service which can be of an administrative or penalties, including, where appropriate, providers of the obligations fining guidelines. Particularly severe criminal nature, including, where pursuant to this Regulation. penalties shall be ascertained in the appropriate, fining guidelines. Member States should adopt rules Particularly severe penalties shall be event that the hosting service provider on penalties, including, where systematically fails to remove terrorist ascertained in the event that the hosting appropriate, fining guidelines. content or disable access to it within service provider systematically fails to Particularly severe Penalties shall one hour from receipt of a removal remove terrorist content or disable should be ascertained in the event order. Non-compliance in individual access to it within one hour from receipt that the hosting service provider cases could be sanctioned while of a removal order. Non-compliance in providers systematically fails to individual cases could be sanctioned respecting the principles of *ne bis in* remove terrorist content or disable idem and of proportionality and while respecting the principles of *ne bis* access to it within one hour from ensuring that such sanctions take in idem and of proportionality and receipt of a removal order. Nonaccount of systematic failure. In order ensuring that such sanctions take compliance in individual cases to ensure legal certainty, the regulation account of systematic failure. In order could be sanctioned while to ensure legal certainty, the regulation should set out to what extent the respecting the principles of ne bis

to decide how many authorities

relevant obligations can be subject to penalties. Penalties for non-compliance with Article 6 should only be adopted in relation to obligations arising from a request to report pursuant to Article 6(2) or a decision imposing additional proactive measures pursuant to Article 6(4). When determining whether or not financial penalties should be imposed, due account should be taken of the financial resources of the provider. Member States shall ensure that penalties do not encourage the removal of content which is not terrorist content.

in idem and of proportionality and ensuring that such sanctions take account of systematic failure. In order to ensure legal certainty, the regulation should set out to what extent the relevant and persistently fail to comply with their obligations can be subject to penalties under this Regulation. Penalties for non-compliance with Article 6 should only be adopted in relation to obligations arising from a request to report pursuant to Article 6(2) or a decision imposing for the implementation of additional proactive specific measures pursuant to Article 6(4). When determining whether or not financial penalties should be imposed, due account should be taken of the financial resources of the provider. *Moreover*, the competent authority should take into account whether the hosting service provider is a start-up or a small and medium sized business and should determine on a caseby-case basis if it had the ability to adequately comply with the issued order. Member States shall *should* ensure that penalties do not encourage the removal of content which is not terrorist content.

should set out to what extent the relevant obligations can be subject to penalties. Penalties for non-compliance with Article 6 should only be adopted in relation to obligations arising from a request to report pursuant to Article 6(2) or a decision imposing additional proactive measures pursuant to Article 6(4). When assessing the nature of the breach and deciding upon applying penalties, full respect should be given to fundamental rights, such as the freedom of expression. When determining whether or not financial penalties should be imposed, due account should be taken of the financial resources of the provider. Member States shall ensure that penalties do not encourage the removal of content which is not terrorist content.

63.	(39) The use of standardised templates facilitates cooperation and the exchange of information between competent authorities and service providers, allowing them to communicate more quickly and effectively. It is particularly important to ensure swift action following the receipt of a removal order. Templates reduce translation costs and contribute to a high quality standard. Response forms similarly should allow for a standardised exchange of information, and this will be particularly important where service providers are unable to comply. Authenticated submission channels can guarantee the authenticity of the removal order, including the accuracy of the date and the time of sending and receipt of the order.	
64.	(40) In order to allow for a swift amendment, where necessary, of the content of the templates to be used for the purposes of this Regulation the power to adopt acts in accordance with Article 290 of the Treaty on the Functioning of the European Union should be delegated to the Commission to amend Annexes I, II and III of this Regulation. In order to be able to take into account the development of technology and of the related legal framework, the Commission should	

	also be empowered to adopt delegated acts to supplement this Regulation with technical requirements for the electronic means to be used by competent authorities for the transmission of removal orders. It is of particular importance that the Commission carries out appropriate consultations during its preparatory work, including at expert level, and that those consultations are conducted in accordance with the principles laid down in the Interinstitutional Agreement of 13 April 2016 on Better Law-Making ¹⁰ . In particular, to ensure equal participation in the preparation of delegated acts, the European Parliament and the Council receive all documents at the same time as Member States' experts, and their experts systematically have access to meetings of Commission expert groups dealing			
	-			
65.	¹⁰ OJ L 123, 12.5.2016, p. 1.			
66.	(41) Member States should collect information on the implementation of the legislation. A detailed programme for monitoring the outputs, results and impacts of this Regulation should be established in order to inform an evaluation of the legislation.	AM 39 (41) Member States should collect information on the implementation of the legislation including information on the number of cases of successful detection, investigation and	(41) Member States should collect information on the implementation of the legislation. Member States may make use of the hosting service providers' transparency reports and complement, where necessary, with more detailed information. A detailed programme for monitoring the outputs, results and impacts of this Regulation	

		prosecution of terrorist offences as a consequence of this Regulation. A detailed programme for monitoring the outputs, results and impacts of this Regulation should be established in order to inform an evaluation of the legislation.	should be established in order to inform an evaluation of the legislation.	
67.	(42) Based on the findings and conclusions in the implementation report and the outcome of the monitoring exercise, the Commission should carry out an evaluation of this Regulation no sooner than three years after its entry into force. The evaluation should be based on the five criteria of efficiency, effectiveness, relevance, coherence and EU added value. It will assess the functioning of the different operational and technical measures foreseen under the Regulation, including the effectiveness of measures to enhance the detection, identification and removal of terrorist content, the effectiveness of safeguard mechanisms as well as the impacts on potentially affected rights and interests of third parties, including a review of the requirement to inform content providers.	(42) Based on the findings and conclusions in the implementation report and the outcome of the monitoring exercise, the Commission should carry out an evaluation of this Regulation no sooner than three years one year after its entry into force. The evaluation should be based on the five seven criteria of efficiency, necessity, proportionality, effectiveness, relevance, coherence and EU added value. It will should assess the functioning of the different operational and technical measures foreseen under the Regulation, including the effectiveness of measures to enhance the detection, identification and removal of terrorist content, the effectiveness of safeguard mechanisms as well as the impacts on potentially affected fundamental rights and,	(42) Based on the findings and conclusions in the implementation report and the outcome of the monitoring exercise, the Commission should carry out an evaluation of this Regulation no sooner than three years after its entry into force. The evaluation should be based on the five criteria of efficiency, effectiveness, relevance, coherence and EU added value. It will assess the functioning of the different operational and technical measures foreseen under the Regulation, including the effectiveness of measures to enhance the detection, identification and removal of terrorist content, the effectiveness of safeguard mechanisms as well as the impacts on potentially affected rights and interests of third parties, including a review of the requirement to inform content providers.	

		including the freedom of expression and freedom to receive and impart information, the freedom and pluralism of the media, the freedom to conduct a business and the rights to privacy and the protection of personal data. The Commission should also assess the impact on potentially affected interests of third parties, including a review of the requirement to inform content providers.	
So. From Some Social So	Regulation, namely ensuring the smooth functioning of the digital single market by preventing the dissemination of terrorist content online, cannot be sufficiently achieved by the Member States and can therefore, by reason of the scale and effects of the limitation, be better achieved at Union level, the Union may adopt measures, in accordance with the principle of subsidiarity as set out in Article 5 of the Treaty on European Union. In accordance with the principle of proportionality, as set out in that Article, this Regulation does not go beyond what is necessary in order to achieve that objective,		

69.	HAVE ADOPTED THIS REGULATION:			
70.	SECTION I GENERAL PROVISIONS			
71.	Article 1 Subject matter and scope			
72.	1. This Regulation lays down uniform rules to prevent the misuse of hosting services for the dissemination of terrorist content online. It lays down in particular:	1. This Regulation lays down targeted uniform rules to prevent tackle the misuse of hosting services for the public dissemination of terrorist content online. It lays down in particular:	1. This Regulation lays down uniform rules to prevent the misuse of hosting services for the dissemination of terrorist content online. It lays down in particular:	
73.	(a) rules on duties of care to be applied by hosting service providers in order to prevent the dissemination of terrorist content through their services and ensure, where necessary, its swift removal;	(a) rules on <i>reasonable</i> and proportionate duties of care to be applied by hosting service providers in order to prevent tackle the public dissemination of terrorist content through their services and ensure, where necessary, its swift removal;	(a) rules on duties of care to be applied by hosting service providers in order to prevent the dissemination of terrorist content through their services and ensure, where necessary, its swift removal;	
74.	(b) a set of measures to be put in place by Member States to identify terrorist content, to enable its swift removal by hosting service providers and to facilitate cooperation with the competent authorities in other	AM 43 (b) a set of measures to be put in place by Member States to identify terrorist content, to enable its swift removal by	(b) a set of measures to be put in place by Member States to identify terrorist content, to enable its swift removal by hosting service providers and to facilitate cooperation with the competent authorities in other	(b) a set of measures to be put in place by Member States, in accordance with Union law and subject to suitable safeguards to protect fundamental

Member States, hosting service providers and where appropriate relevant Union bodies.	hosting service providers in accordance with Union law providing suitable safeguards for freedom of expression and the freedom to receive and impart information and ideas in an open and democratic society and to facilitate cooperation with the competent authorities in other Member States, hosting service providers and where appropriate relevant Union bodies.	Member States, hosting service providers and where appropriate relevant Union bodies.	rights, in particular the freedom of expression and information in an open and democratic society, to identify terrorist content, to enable its swift removal by hosting service providers and to facilitate cooperation with the competent authorities in other Member States, hosting service providers and, where appropriate, relevant Union bodies.
75. 2. This Regulation shall apply to hosting service providers offering services in the Union, irrespective of their place of main establishment.	2. This Regulation shall apply to hosting service providers offering services in the Union <i>to the public</i> , irrespective of their place of main establishment.	2. This Regulation shall apply to hosting service providers offering services in the Union, irrespective of their place of main establishment.	2. This Regulation shall apply to hosting service providers offering services in the Union, irrespective of their place of main establishment.
76.	AM 45 2 a. This Regulation shall not apply to content which is disseminated for educational, artistic, journalistic or research purposes, or for awareness raising purposes against terrorist activity, nor to content which represents an expression of polemic or controversial views in the course of public debate.		

77.	AM 46 2 b. This Regulation shall not have the effect of modifying the obligation to respect the rights, freedoms and principles as referred to in Article 6 of the Treaty on the European Union, and shall apply without prejudice to fundamental principles in Union and national law relating to freedom of speech, freedom of the press and the freedom and pluralism of the media.		2 b. This Regulation shall not have the effect of modifying the obligation to respect the rights, freedoms and principles as referred to in Article 6 of the Treaty on the European Union, and shall apply without prejudice to fundamental principles relating to freedom of speech, freedom of the press and the freedom and pluralism of the media.
78.	AM 47 2 c. This Regulation is without prejudice to Directive 2000/31/EC.		
79.		3. This Regulation shall not have the effect of modifying the obligation to respect fundamental rights and fundamental legal principles as enshrined in Article 6 of the Treaty on the European Union.	Covered by the new Art. 1, para 2b) (see line 77)
Article 2 80. Definitions			
81. For the purposes of this Regulation, the following definitions shall apply:			
82.	AM 48		

83.	(1) 'hosting service provider' means a provider of information society services consisting in the storage of information provided by and at the request of the content provider and in making the information stored available to third parties;	(-1) 'information society services' means the services as referred to in point (a) of Article 2 of Directive 2000/31/EC. AM 49 (1) 'hosting service provider' means a provider of information society services consisting in the storage of information provided by and at the request of the content provider and in making the information stored available to third parties the public. This applies only to services provided to the public at the application layer. Cloud infrastructure providers and cloud providers are not considered hosting service providers. It does not apply either to electronic communications services as defined in Directive (EU) 2018/1972;	(1) 'hosting service provider' means a provider of information society services consisting in the storage of information provided by and at the request of the content provider and in making the information stored available to third parties;	
84.	(2) 'content provider' means a user who has provided information that is, or that has been, stored at the request of the user by a hosting service provider;	(2) 'content provider' means a user who has provided information that is, or that has been, stored <i>and made available to the public</i> at the request of the user by a hosting service provider;	(2) 'content provider' means a user who has provided information that is, or that has been, stored at the request of the user by a hosting service provider;	
85.	(3) 'to offer services in the Union' means: enabling legal or natural		(3) 'to offer services in the Union' means: enabling legal or natural persons	

	persons in one or more Member States to use the services of the hosting service provider which has a substantial connection to that Member State or Member States, such as		in one or more Member States to use the services of the hosting service provider which has a substantial connection to that Member State or Member States, such as <i>establishment of the hosting service provider in the Union</i>	
86.			In the absence of such an establishment, the assessment of a substantial connection shall be based on specific factual criteria, such as	
87.	(a) establishment of the hosting service provider in the Union;	(a) establishment of the hosting service provider in the Union;		
88.	(b) significant number of users in one or more Member States;	(b) significant number of users in one or more Member States;	(a) a significant number of users in one or more Member States;	
89.	(c) targeting of activities towards one or more Member States.	(c) targeting of activities towards one or more Member States.	(b) or targeting of activities towards one or more Member States.	
90.	(4) 'terrorist offences' means offences as defined in Article 3(1) of Directive (EU) 2017/541;	AM 51 deleted	(4) 'terrorist offences' means <i>one of the intentional acts listed</i> offences as defined in Article 3(1) of Directive (EU) 2017/541;	
91.	(5) 'terrorist content' means one or more of the following information:	AM 52 (5) 'terrorist content' means one or more of the following information material:	(5) 'terrorist content' means one or more of the following information material which may contribute to the commission of the intentional acts, as listed in Article 3(1)(a) to (i) of the Directive 2017/541, by:	
92.			(aa) threatening to commit a terrorist offence;	

93.	 (a) inciting or advocating, including by glorifying, the commission of terrorist offences, thereby causing a danger that such acts be committed; (b) encouraging the contribution to terrorist offences; 	(a) inciting or advocating, including by glorifying, the commission of one of the offences listed in points (a) to (i) of Article 3(1) of Directive (EU) 2017/541, where such conduct, directly or indirectly, such as by the glorification of terrorist acts, advocates the commission of terrorist offences, thereby causing a danger that such acts one or more such offences may be committed intentionally; AM 54 (b) encouraging the contribution to terrorist soliciting	(a) inciting or advocating, including by glorifying, such as the glorification of terrorist acts, the commission of terrorist offences, thereby causing a danger that such acts be committed; (b) soliciting persons or a group of persons to commit or encouraging the contribution to terrorist offences;	
		another person or group of persons to commit or contribute to the commission of one of the offences listed in points (a) to (i) of Article 3(1) of Directive (EU) 2017/541, thereby causing a danger that one or more such offences may be committed intentionally;		
95.	(c) promoting the activities of a terrorist group, in particular by encouraging the participation in or support to a terrorist group within the	AM 55 (c) promoting soliciting another person or	(c) promoting the activities of a terrorist group, in particular by soliciting persons or a group of persons to encouraging the participatione in or support the criminal	

	meaning of Article 2(3) of Directive (EU) 2017/541;	group of persons to participate in the activities of a terrorist group, in particular by encouraging the participation in or support to a terrorist group including by supplying information or material resources, or by funding its activities in any way within the meaning of Article 2(3) 4 of Directive (EU) 2017/541, thereby causing a danger that one or more such offences may be committed intentionally;	activities of to a terrorist group within the meaning of Article 2(3) of Directive (EU) 2017/541;	
96.	(d) instructing on methods or techniques for the purpose of committing terrorist offences.	(d) instructing on providing instruction on the making or use of explosives, firearms or other weapons or noxious or hazardous substances, or on other specific methods or techniques for the purpose of committing or contributing to the commission of one of the terrorist offences listed in points (a) to (i) of Article 3(1) of Directive (EU) 2017/541;	(d) instructing on methods or techniques for the purpose of committing terrorist offences.	
97.		AM 57 (d a) depicting the commission of one or more of the offences listed in points (a) to (i) of Article 3 (1) of Directive (EU)		

		2017/541, and thereby causing a danger that one or more such offences may be committed intentionally;		
98.	(6) 'dissemination of terrorist content' means making terrorist content available to third parties on the hosting service providers' services;	AM 58 (6) 'dissemination of terrorist content' means making terrorist content available to third parties the public on the hosting service providers' services;	(6) 'dissemination of terrorist content' means making terrorist content available to third parties on the hosting service providers' services;	
99.	(7) 'terms and conditions' means all terms, conditions and clauses, irrespective of their name or form, which govern the contractual relationship between the hosting service provider and their users;	· ·		
100	(8) 'referral' means a notice by a competent authority or, where applicable, a relevant Union body to a hosting service provider about information that may be considered terrorist content, for the provider's voluntary consideration of the compatibility with its own terms and conditions aimed to prevent dissemination of terrorism content;	AM 59 deleted	(8) 'referral' means a notice by a competent authority or, where applicable, a relevant Union body to a hosting service provider about information that may be considered terrorist content, for the provider's voluntary consideration of the compatibility with its own terms and conditions aimed to prevent dissemination of terrorism content;	
101	(9) 'main establishment' means the head office or registered office within which the principal financial		(9) 'main establishment' means the head office or registered office within which the principal financial functions and operational control are exercised <i>in the Union</i> .	(9) 'main establishment' means the head office or registered office within which the principal financial functions and operational

	functions and operational control are exercised.			control are exercised <u>in the</u> <u>Union</u> .
102		AM 60		
		(9 a) 'competent authority' means a single designated judicial authority or functionally independent administrative authority in the Member State.		
103.	SECTION II MEASURES TO PREVENT THE DISSEMINATION OF TERRORIST CONTENT ONLINE			
104.	Article 3 Duties of care			
105	1. Hosting service providers shall take appropriate, reasonable and proportionate actions in accordance with this Regulation, against the dissemination of terrorist content and to protect users from terrorist content. In doing so, they shall act in a diligent, proportionate and non-discriminatory manner, and with due regard to the fundamental rights of the users and take into account the fundamental importance of the freedom of expression and information in an open and democratic society.	1. Hosting service providers shall take appropriate, reasonable and proportionate actions act in accordance with this Regulation, against the dissemination of terrorist content and to protect users from terrorist content. In doing so, They shall act do so in a diligent, proportionate and non-discriminatory manner, and with due regard in all circumstances to the fundamental rights of the users and take into account the fundamental importance of the	1. Hosting service providers shall take appropriate, reasonable and proportionate actions in accordance with this Regulation, against the dissemination of terrorist content and to protect users from terrorist content. In doing so, they shall act in a diligent, proportionate and non-discriminatory manner, and with due regard to the fundamental rights of the users and take into account the fundamental importance of the freedom of expression and information in an open and democratic society.	

		freedom of expression and, the freedom to receive and impart information and ideas in an open and democratic society and with a view to avoiding removal of content which is not terrorist.		
106		1 a. These duties of care shall not amount to a general obligation on hosting service providers to monitor the information they transmit or store, nor to a general duty to actively seek facts or circumstances indicating illegal activity.		
107	2. Hosting service providers shall include in their terms and conditions, and apply, provisions to prevent the dissemination of terrorist content.	AM 63 deleted	2. Hosting service providers shall include in their terms and conditions <i>that they will not store terrorist content</i> , and apply, provisions to prevent the dissemination of terrorist content.	
108		AM 64 2 a. Where hosting service providers obtain knowledge or awareness of terrorist content on their services, they shall inform the competent authorities of such content and remove it expeditiously.		

109		AM 65		
		2 b. Hosting service providers who meet the criteria of the definition of video-sharing platforms providers under Directive (EU) 2018/1808 shall take appropriate measures to tackle the dissemination of terrorist content in accordance with Article 28b, paragraph 1(c) and paragraph 3 of Directive (EU) 2018/1808.		
110.	Article 4 Removal orders			
111	1. The competent authority shall have the power to issue a decision requiring the hosting service provider to remove terrorist content or disable access to it.	1. The competent authority of the Member State of main establishment of the hosting service provider shall have the power to issue a decision removal order requiring the hosting service provider to remove terrorist content or disable access to it in all Member States.	1. The competent authority shall have the power to issue a decision removal order requiring the hosting service provider to remove terrorist content or disable access to it.	
112		AM 67		
		1 a. The competent authority of a Member State where the hosting service provider does not have its main establishment or		

	does not have a legal representative may request access to be disabled to terrorist content and enforce this request within its own territory.		
113	1 b. If the relevant competent authority has not previously issued a removal order to a hosting service provider it shall contact the hosting service provider, providing information on procedures and applicable deadlines, at least 12 hours before issuing a removal order.		
Hosting service providers shall remove terrorist content or disable access to it within one hour from receipt of the removal order.	AM 69 2. Hosting service providers shall remove terrorist content or disable access to it as soon as possible and within one hour from receipt of the removal order.	2. Hosting service providers shall remove terrorist content or disable access to it within one hour from receipt of the removal order.	
3. Removal orders shall contain the following elements in accordance with the template set out in Annex I:			
(a) identification of the competent authority issuing the removal order and authentication of the removal order by the competent authority;	(a) identification of the competent authority <i>via an electronic signature</i> issuing the removal order and authentication	(a) identification of the competent authority issuing the removal order and authentication of the removal order by the competent authority; a statement of reasons explaining why the content is considered terrorist content,	

		of the removal order by the competent authority;	an assessment of the content at least, by reference to the relevant categories of terrorist content listed in Article 2(5);	
117	(b) a statement of reasons explaining why the content is considered terrorist content, at least, by reference to the categories of terrorist content listed in Article 2(5);	(b) a <i>detailed</i> statement of reasons explaining why the content is considered terrorist content, at least, by <i>and a specific</i> reference to the categories of terrorist content listed in Article 2(5);		
118	(c) a Uniform Resource Locator (URL) and, where necessary, additional information enabling the identification of the content referred;	(c) a an exact Uniform Resource Locator (URL) and, where necessary, additional information enabling the identification of the content referred;	(b) a Uniform Resource Locator (URL) and, where necessary, additional information enabling the identification of the content referred;	
119	(d) a reference to this Regulation as the legal basis for the removal order;	(d) a reference to this Regulation as the legal basis for the removal order;	(c) a reference to this Regulation as the legal basis for the removal order;	
120	(e) date and time stamp of issuing;	(e) date and time stamp of issuing;	(d) date and time stamp of issuing;	
121	(f) information about redress available to the hosting service provider and to the content provider;	(f) easily understandable information about redress available to the hosting service provider and to the content	(e) information about redress available to the hosting service provider and to the content provider;	

		provider, including redress with the competent authority as well as recourse to a court as well as deadlines for appeal;		
122	(g) where relevant, the decision not to disclose information about the removal of terrorist content or the disabling of access to it referred to in Article 11.	(g) where relevant necessary and proportionate, the decision not to disclose information about the removal of terrorist content or the disabling of access to it referred to in Article 11.	(f) where relevant, the decision not to disclose information about the removal of terrorist content or the disabling of access to it referred to in Article 11.	
123	4. Upon request by the hosting service provider or by the content provider, the competent authority shall provide a detailed statement of reasons, without prejudice to the obligation of the hosting service provider to comply with the removal order within the deadline set out in paragraph 2.	AM 75 deleted	4. Upon request by the hosting service provider or by the content provider, the competent authority shall provide a detailed supplementary statement of reasons, explaining why the content is considered terrorist content without prejudice to the obligation of the hosting service provider to comply with the removal order within the deadline set out in paragraph 2.	
124	5. The competent authorities shall address removal orders to the main establishment of the hosting service provider or to the legal representative designated by the hosting service provider pursuant to Article 16 and transmit it to the point of contact referred to in Article 14(1). Such orders shall be sent by electronic means	5. The competent authorities authority shall address removal orders to the main establishment of the hosting service provider or to the legal representative designated by the hosting service provider pursuant to Article 16	5. The competent authorities shall address removal orders to the main establishment of the hosting service provider or to the legal representative designated by the hosting service provider pursuant to Article 16 and transmit it to the point of contact referred to in Article 14(1). Such orders shall be sent by electronic means	

	capable of producing a written record under conditions allowing to establish the authentication of the sender, including the accuracy of the date and the time of sending and receipt of the order.	and transmit it to the point of contact referred to in Article 14(1). Such orders shall be sent by electronic means capable of producing a written record under conditions allowing to establish the authentication of the sender, including the accuracy of the date and the time of sending and receipt of the order.	capable of producing a written record under conditions allowing to establish the authentication of the sender, including the accuracy of the date and the time of sending and receipt of the order.	
125	6. Hosting service providers shall acknowledge receipt and, without undue delay, inform the competent authority about the removal of terrorist content or disabling access to it, indicating, in particular, the time of action, using the template set out in Annex II.	6. Hosting service providers shall inform-acknowledge receipt and, without undue delay, the competent authority about the removal of terrorist content or disabling access to it, indicating, in particular, the time of action, using the template set out in Annex II.	6. Without undue delay, hHosting service providers shall acknowledge receipt and, without undue delay, inform the competent authority about the removal of terrorist content or disabling access to it, indicating, in particular, the time of action, using the template set out in Annex II.	
126	7. If the hosting service provider cannot comply with the removal order because of force majeure or of de facto impossibility not attributable to the hosting service provider, it shall inform, without undue delay, the competent authority, explaining the reasons, using the template set out in Annex III. The deadline set out in paragraph 2 shall apply as soon as the reasons invoked are no longer present.	7. If the hosting service provider cannot comply with the removal order because of force majeure or of de facto impossibility not attributable to the hosting service provider, including for technical or operational reasons, it shall inform, without undue delay, the competent authority, explaining	7. If the hosting service provider cannot comply with the removal order because of force majeure or of de facto impossibility not attributable to the hosting service provider, it shall inform, without undue delay, the competent authority, explaining the reasons, using the template set out in Annex III. The deadline set out in paragraph 2 shall apply as soon as the reasons invoked are no longer present.	

127	8. If the hosting service provider cannot comply with the removal order because the removal order contains manifest errors or does not contain sufficient information to execute the order, it shall inform the competent authority without undue delay, asking for the necessary clarification, using the template set out in Annex III. The deadline set out in paragraph 2 shall apply as soon as the clarification is provided.	the reasons, using the template set out in Annex III. The deadline set out in paragraph 2 shall apply as soon as the reasons invoked are no longer present. AM 79 8. If the The hosting service eannot comply with provider may refuse to execute the removal order because if the removal order contains manifest errors or does not contain sufficient information to execute the order, it. It shall inform the competent authority without undue delay, asking for the necessary clarification, using the template set out in Annex III. The deadline set out in paragraph 2 shall apply as soon as the clarification is provided.	8. If the hosting service provider cannot comply with the removal order because the removal order contains manifest errors or does not contain sufficient information to execute the order, it shall inform the competent authority without undue delay, asking for the necessary clarification, using the template set out in Annex III. The deadline set out in paragraph 2 shall apply as soon as the clarification is provided.	
128	9. The competent authority which issued the removal order shall inform the competent authority which oversees the implementation of proactive measures, referred to in Article 17(1)(c) when the removal order becomes final. A removal order becomes final where it has not been appealed within the deadline according to the applicable national law or where it has been confirmed following an appeal.	9. The competent authority which issued the removal order shall inform the competent authority which oversees the implementation of proactive specific measures, referred to in Article 17(1)(c) when the removal order becomes final. A removal order becomes final where it has not been appealed within the	9. The competent authority which issued the removal order shall inform the competent authority which oversees the implementation of proactive measures, referred to in Article 17(1)(c) when the removal order becomes final. A removal order becomes final where it has not been appealed within the deadline according to the applicable national law or where it has been confirmed following an appeal.	

	deadline according to the applicable national law or where it has been confirmed following an appeal.		
129	AM 81 Article 4 a Consultation procedure for removal orders	Article 4(a) Consultation procedure for removal orders	
130	1. The competent authority which issues a removal order under Article 4(1a) shall submit a copy of the removal order to the competent authority referred to in Article 17(1)(a) in which the main establishment of the hosting service provider is located at the same time it is transmitted to the hosting service provider in accordance with Article 4(5).	1. The issuing authority shall submit a copy of the removal order to the competent authority referred to in Article 17(1)(a) of the Member State in which the main establishment of the hosting service provider is located at the same time it is transmitted to the hosting service provider in accordance with Article 4(5).	
131	2. In cases where the competent authority of the Member State in which the main establishment of the hosting service provider is located has reasonable grounds to believe that the removal order may impact fundamental interests of that Member State, it shall inform the issuing competent authority. The issuing authority shall take these circumstances into account and	2. In cases where the competent authority of the Member State in which the main establishment of the hosting service provider is located has reasonable grounds to believe that the removal order may impact fundamental interests of that Member State, it shall inform the issuing competent authority.	

	shall, where necessary, withdraw or adapt the removal order.		
132	or adapt the removal order.	3. The issuing authority shall take these circumstances into account and shall, where necessary, withdraw or adapt the removal order.	
133	AM 82	-	
	Article 4 b Cooperation procedure for issuing an additional removal order		
134	1. Where a competent authority has issued a removal order under Article 4(1a), that authority may contact the competent authority of the Member State where the hosting service provider has its main establishment in order to request that the latter competent authority also issue a removal order under Article 4(1).		
135	2. The competent authority in the Member State where the main establishment of the hosting service provider is located shall either issue a removal order or refuse to issue an order as soon as possible but no later than one hour of being contacted under paragraph 1 and shall inform the competent authority that issued the first order of its decision.		

136	3. In cases where the competent authority in the Member State of main establishment needs more than one hour to make its own assessment of the content, it shall send a request to the hosting service provider concerned to disable temporarily the access to the content for up to 24 hours, during which time the competent authority shall make the assessment and send the removal order or withdraw the request to disable the access.		
Article 5 137. Referrals	AM 83 deleted	Article 5 Referrals	
138 1. The competent authority or the relevant Union body may send a referral to a hosting service provider.		1. The competent authority or the relevant Union body may send a referral to a hosting service provider.	
2. Hosting service providers shall put in place operational and technical measures facilitating the expeditious assessment of content that has been sent by competent authorities and, where applicable, relevant Union bodies for their voluntary consideration.		2. Hosting service providers shall put in place operational and technical measures facilitating the expeditious assessment of content that has been sent by competent authorities and, where applicable, relevant Union bodies for their voluntary consideration.	
3. The referral shall be addressed to the main establishment of the hosting service provider or to the legal representative designated by the		3. The referral shall be addressed to the main establishment of the hosting service provider or to the legal representative designated by the service	

service provider pursuant to Article 16 and transmitted to the point of contact referred to in Article 14(1). Such referrals shall be sent by electronic means.	provider pursuant to Article 16 and transmitted to the point of contact referred to in Article 14(1). Such referrals shall be sent by electronic means.
4. The referral shall contain sufficiently detailed information, including the reasons why the content is considered terrorist content, a URL and, where necessary, additional information enabling the identification of the terrorist content referred.	4. The referral shall contain sufficiently detailed information, including on the reasons why the content is considered terrorist content, and provide a URL and, where necessary, additional information enabling the identification of the terrorist content referred.
5. The hosting service provider shall, as a matter of priority, assess the content identified in the referral against its own terms and conditions and decide whether to remove that content or to disable access to it.	5. The hosting service provider shall, as a matter of priority, assess the content identified in the referral against its own terms and conditions and decide whether to remove that content or to disable access to it.
6. The hosting service provider shall expeditiously inform the competent authority or relevant Union body of the outcome of the assessment and the timing of any action taken as a result of the referral.	6. The hosting service provider shall, without undue delay, expeditiously inform the competent authority or relevant Union body of the outcome of the assessment and the timing of any action taken as a result of the referral.
7. Where the hosting service provider considers that the referral does not contain sufficient information to assess the referred content, it shall inform without delay the competent authorities or relevant Union body,	7. Where the hosting service provider considers that the referral does not contain sufficient information to assess the referred content, it shall inform without delay the competent authorities or relevant Union body,

setting out what further information or clarification is required. Article 6 Proactive measures	AM 84 Article 6 Proactive Specific measures	setting out what further information or clarification is required. Article 6 Proactive measures	
1. Hosting service providers shall, where appropriate, take proactive measures to protect their services against the dissemination of terrorist content. The measures shall be effective and proportionate, taking into account the risk and level of exposure to terrorist content, the fundamental rights of the users, and the fundamental importance of the freedom of expression and information in an open and democratic society.	1. Without prejudice to Directive (EU) 2018/1808 and Directive 2000/31/EC hosting service providers shall, where appropriate, take proactive may take specific measures to protect their services against the public dissemination of terrorist content. The measures shall be effective, targeted and proportionate, taking into account paying particular attention to the risk and level of exposure to terrorist content, the fundamental rights of the users, and the fundamental importance of the right to freedom of expression and the freedom to receive and impart information and ideas in an open and democratic society.	1. Hosting service providers shall, where appropriate depending on the risk and level of exposure to terrorist content, take proactive measures to protect their services against the dissemination of terrorist content. The measures shall be effective and proportionate, taking into account the risk and level of exposure to terrorist content, the fundamental rights of the users, and the fundamental importance of the freedom of expression and information in an open and democratic society.	
2. Where it has been informed according to Article 4(9), the competent authority referred to in Article 17(1)(c) shall request the	AM 86 deleted	2. Where it has been informed according to Article 4(9), the competent authority referred to in Article 17(1)(c) shall request the hosting service	

hosting service provider to submit a report, within three months after receipt of the request and thereafter at least on an annual basis, on the specific proactive measures it has taken, including by using automated tools, with a view to:	provider to submit a report, within three months after receipt of the request and thereafter at least on an annual basis, on the specific proactive measures it has taken, including by using automated tools, with a view to:
(a) preventing the re-upload of content which has previously been removed or to which access has been disabled because it is considered to be terrorist content;	(a) preventing effectively address the reappearance-upload of content which has previously been removed or to which access has been disabled because it is considered to be terrorist content;
(b) detecting, identifying and expeditiously removing or disabling access to terrorist content.	(b) detecting, identifying and expeditiously removing or disabling access to terrorist content.
Such a request shall be sent to the main establishment of the hosting service provider or to the legal representative designated by the service provider.	Such a request shall be sent to the main establishment of the hosting service provider or to the legal representative designated by the service provider.
The reports shall include all relevant information allowing the competent authority referred to in Article 17(1)(c) to assess whether the proactive measures are effective and proportionate, including to evaluate the functioning of any automated tools used as well as the human oversight and verification mechanisms employed.	The reports shall include all relevant information allowing the competent authority referred to in Article 17(1)(c) to assess whether the proactive measures are effective and proportionate, including to evaluate the functioning of any automated tools used as well as the human oversight and verification mechanisms employed.

152	3. Where the competent authority referred to in Article 17(1)(c) considers that the proactive measures taken and reported under paragraph 2 are insufficient in mitigating and managing the risk and level of exposure, it may request the hosting service provider to take specific additional proactive measures. For that purpose, the hosting service provider shall cooperate with the competent authority referred to in Article 17(1)(c) with a view to identifying the specific measures that the hosting service provider shall put in place, establishing key objectives and benchmarks as well as timelines for their implementation.
153.	4. Where no agreement can be

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deleted

3. Where the competent authority referred to in Article 17(1)(c) considers that the proactive measures taken and reported under paragraph 2 are insufficient in mitigating and managing the risk and level of exposure, it may request the hosting service provider to take specific additional proactive measures. For that purpose, the hosting service provider shall cooperate with the competent authority referred to in Article 17(1)(c) with a view to identifying the specific measures that the hosting service provider shall put in place, establishing key objectives and benchmarks as well as timelines for their implementation.

4. Where no agreement can be reached within the three months from the request pursuant to paragraph 3, the competent authority referred to in Article 17(1)(c) may issue a decision imposing specific additional necessary and proportionate proactive measures. The decision shall take into account, in particular, the economic capacity of the hosting service provider and the effect of such measures on the fundamental rights of the users and the fundamental importance of the freedom of expression and information. Such a decision shall be sent to the main establishment of the hosting service

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4. Where no agreement can be reached within the three months from the request pursuant to paragraph 3, After establishing that a hosting service provider has received a substantial number of removal orders, the competent authority referred to in Article 17(1)(c) may-issue a decision imposing specific additional send a request for necessary and, proportionate and effective additional proactive specific measures that the hosting

Where no agreement can be reached within the three months from the request pursuant to paragraph 3, the competent authority referred to in Article 17(1)(c) may issue a decision imposing specific additional necessary and proportionate proactive measures. The decision shall take into account, in particular, the economic capacity of the hosting service provider and the effect of such measures on the fundamental rights of the users and the fundamental importance of the freedom of expression and information. It shall be to the discretion of the competent authority referred to in Article 17(1)(c)

	provider or to the legal representative designated by the service provider. The hosting service provider shall regularly report on the implementation of such measures as specified by the competent authority referred to in Article 17(1)(c).	service provider will have to implement. The competent authority shall not impose a general monitoring obligation, nor the use of automated tools. The decision request shall take into account, in particular, the technical feasibility of the measures, the size and economic capacity of the hosting service provider and the effect of such measures on the fundamental rights of the users and the fundamental importance of the freedom to receive and impart information and ideas in an open and democratic society. Such a request shall be sent to the main establishment of the hosting service provider or to the legal representative designated by the service provider. The hosting service provider shall regularly report on the implementation of such measures as specified by the competent authority referred to in Article 17(1)(c).	to decide on the nature and the scope of the proactive measures, in accordance with the aim of this Regulation. Such a decision shall be sent to the main establishment of the hosting service provider or to the legal representative designated by the service provider. The hosting service provider shall regularly report on the implementation of such measures as specified by the competent authority referred to in Article 17(1)(c).	
154	5. A hosting service provider may, at any time, request the competent authority referred to in Article 17(1)(c) a review and, where appropriate, to revoke a request or decision pursuant to paragraphs 2, 3, and 4 respectively.	5. A hosting service provider may, at any time, request the competent authority referred to in Article 17(1)(c) a review and,	5. A hosting service provider may, at any time, request the competent authority referred to in Article 17(1)(c) a review and, where appropriate, to revoke a request or decision pursuant to paragraphs 2, 3, and 4 respectively. The	

The competent authority shall provide a reasoned decision within a reasonable period of time after receiving the request by the hosting service provider.	where appropriate, to revoke a request pursuant to <i>paragraphs</i> 2, 3, and 4 respectively. The competent authority shall provide a reasoned decision within a reasonable period of time after receiving the request by the hosting service provider.	competent authority shall provide a reasoned decision within a reasonable period of time after receiving the request by the hosting service provider.	
Article 7 155 Preservation of content and related data			
1. Hosting service providers shall preserve terrorist content which has been removed or disabled as a result of a removal order, a referral or as a result of proactive measures pursuant to Articles 4, 5 and 6 and related data removed as a consequence of the removal of the terrorist content and which is necessary for:	1. Hosting service providers shall preserve terrorist content which has been removed or disabled as a result of a removal order, a referral or as a result of proactive specific measures pursuant to Articles 4 and 6 and related data removed as a consequence of the removal of the terrorist content and which is necessary for:	1. Hosting service providers shall preserve terrorist content which has been removed or disabled as a result of a removal order, a referral or as a result of proactive measures pursuant to Articles 4, 5 and 6 and related data removed as a consequence of the removal of the terrorist content, and which is necessary for:	1. Hosting service providers shall preserve terrorist content which has been removed or disabled as a result of a removal order, a referral or as a result of proactive / specific measures pursuant to Articles 4, 5 and 6 and related data removed as a consequence of the removal of the terrorist content and which is necessary for:
(a) proceedings of administrative or judicial review,	AM 91 (a) proceedings of administrative or, judicial review, or remedy	(a) proceedings of administrative or judicial review,	(a) proceedings for administrative or judicial review-remedy, complaint-handling in respect of the decision to remove or disable access to terrorist content and related data,

(b) the prevention, detection, investigation and prosecution of terrorist offences.	(b) the prevention, detection, investigation and prosecution by law enforcement authorities of terrorist offences.	(b) the prevention, detection, investigation and prosecution of terrorist offences.	(b) the prevention, detection, investigation and prosecution of terrorist offences.
2. The terrorist content and related data referred to in paragraph 1 shall be preserved for six months. The terrorist content shall, upon request from the competent authority or court, be preserved for a longer period when and for as long as necessary for ongoing proceedings of administrative or judicial review referred to in paragraph 1(a).	2. The terrorist content and related data referred to in paragraph 1 (a) shall be preserved for six months and deleted after this period. The terrorist content shall, upon request from the competent authority or court, be preserved for a longer further specified period when only if, and for as long as necessary for ongoing proceedings of administrative or, judicial review or remedies referred to in paragraph 1(a). Hosting service providers shall preserve the terrorist content and related data referred to in paragraph 1(b) until the law enforcement authority reacts to the notification made by the hosting service provider in accordance with Article 13(4) but no later than six months.	2. The terrorist content and related data referred to in paragraph 1 shall be preserved for six months. The terrorist content shall, upon request from the competent authority or court, be preserved for a longer period when and for as long as necessary for ongoing proceedings of administrative or judicial review referred to in paragraph 1(a).	2. The terrorist content and related data referred to in paragraph 1 shall be preserved for six months. The terrorist content shall, upon request from the competent authority or court, be preserved for a longer further specified period when only if, and for as long as necessary for ongoing proceedings of administrative or, or judicial review or remedies referred to in paragraph 1(a).
160 3. Hosting service providers shall ensure that the terrorist content and			

	related data preserved pursuant to paragraphs 1 and 2 are subject to appropriate technical and organisational safeguards.			
161	Those technical and organisational safeguards shall ensure that the preserved terrorist content and related data is only accessed and processed for the purposes referred to in paragraph 1, and ensure a high level of security of the personal data concerned. Hosting service providers shall review and update those safeguards where necessary.			
162.	SECTION III SAFEGUARDS AND ACCOUNTABILITY			
163.	Article 8 Transparency obligations	AM 94 Article 8 Transparency obligations for hosting service providers	Article 8 Transparency obligations	Art 8 Transparency obligations for hosting service providers
164	1. Hosting service providers shall set out in their terms and conditions their policy to prevent the dissemination of terrorist content, including, where appropriate, a meaningful explanation of the functioning of proactive measures including the use of automated tools.	1. Where applicable, hosting service providers shall set out clearly in their terms and conditions their policy to prevent the dissemination of terrorist content, including, where appropriate applicable, a	1. Hosting service providers shall set out in their terms and conditions their policy to prevent the dissemination of terrorist content, including, where appropriate, a meaningful explanation of the functioning of proactive measures including the use of automated tools.	

		meaningful explanation of the functioning of proactive specific measures including the use of automated tools.		
165	2. Hosting service providers shall publish annual transparency reports on action taken against the dissemination of terrorist content.	2. Hosting service providers which are or have been subject to removal orders in that year, shall publish make publicly available annual transparency reports on action taken against the dissemination of terrorist content.	2. Hosting service providers, <i>exposed to terrorist content</i> , shall publish annual transparency reports on action taken against the dissemination of terrorist content.	
166	3. Transparency reports shall include at least the following information:			
167	(a) information about the hosting service provider's measures in relation to the detection, identification and removal of terrorist content;			
168	(b) information about the hosting service provider's measures to prevent the re-upload of content which has previously been removed or to which access has been disabled because it is considered to be terrorist content;	(b) information about the hosting service provider's measures to prevent the re-upload of content which has previously been removed or to which access has been disabled because it is considered to be terrorist content, in particular where automated technology has been used;	(b) information about the hosting service provider's measures to prevent effectively address the reuploadappearance of content which has previously been removed or to which access has been disabled because it is considered to be terrorist content;	(b) information about the hosting service provider's measures to prevent effectively address the reappearance of content which has previously been removed or to which access has been disabled because it is considered to be terrorist content, in particular where

				automated tools have been used;
169	(c) number of pieces of terrorist content removed or to which access has been disabled, following removal orders, referrals, or proactive measures, respectively;	(c) number of pieces of terrorist content removed or to which access has been disabled, following removal orders; referrals, or proactive, or specific measures, respectively, and the number of orders where the content has not been removed in accordance with Article 4(7) and (8) together with reasons for refusal.	(c) number of pieces of terrorist content removed or to which access has been disabled, following removal orders, referrals, or proactive measures, respectively;	
170	(d) overview and outcome of complaint procedures.	(d) overview number and outcome of complaint procedures and actions for judicial review, including the number of cases in which it was established that content was wrongly identified as terrorist content.	(d) overview and outcome of complaint procedures.	
171		AM 100 Article 8 a Transparency obligations for competent authorities		

172	Competent authorities shall publish annual transparency reports that shall include at least the following information:		
173	(a) number of removal orders issued, the number of removals and the number of refused or ignored removal orders;		
174	(b) number of identified terrorist content which led to investigation and prosecution and the number of cases of content wrongly identified as terrorist;		
175	(c) a description of measures requested by the competent authorities pursuant to Article 6 (4).		
Article 9 176. Safeguards regarding the use and implementation of proactive measures	AM 101 Article 9 Safeguards regarding the use and implementation of proactive specific measures	Article 9 Safeguards regarding the use and implementation of proactive measures	Article 9 Safeguards regarding the use and implementation of proactive / specific measures
1. Where hosting service providers use automated tools pursuant to this Regulation in respect of content that they store, they shall provide effective and appropriate safeguards to ensure that decisions taken concerning that content, in particular decisions to remove or disable content considered	AM 102 1. Where hosting service providers use automated tools pursuant to this Regulation in respect of content that they store, they shall provide effective and appropriate safeguards to ensure that decisions taken concerning	1. Where hosting service providers use automated tools pursuant to this Regulation in respect of content that they store, they shall provide effective and appropriate safeguards to ensure that decisions taken concerning that content, in particular decisions to remove or disable content considered to	

	to be terrorist content, are accurate and well-founded.	that content, in particular decisions to remove or disable <i>access to</i> content considered to be terrorist content, are accurate and well-founded.	be terrorist content, are accurate and well-founded.	
178	2. Safeguards shall consist, in particular, of human oversight and verifications where appropriate and, in any event, where a detailed assessment of the relevant context is required in order to determine whether or not the content is to be considered terrorist content.	2. Safeguards shall consist, in particular, of human oversight and verifications where appropriate and, in any event, where a detailed assessment of the relevant context is required in order to determine whether or not the, of the appropriateness of the decision to remove or deny access to content, in particular with regard to the right to freedom of expression and freedom to receive and impart information and ideas in an open and democratic society.	2. Safeguards shall consist, in particular, of human oversight and verifications where appropriate and, in any event, where a detailed assessment of the relevant context is required in order to determine whether or not the content is to be considered terrorist content.	
179		AM 104		
		Article 9 a Effective remedies		
180		Content providers, whose content has been removed or access to which has been disabled following a removal order, and hosting service providers that have received a removal order, shall have a right to an effective		

Article 10 181 Complaint mechanisms	remedy. Member States shall put in place effective procedures for exercising this right.		
182 1. Hosting service providers shall establish effective and accessible mechanisms allowing content providers whose content has been removed or access to it disabled as a result of a referral pursuant to Article 5 or of proactive measures pursuant to Article 6, to submit a complaint against the action of the hosting service provider requesting reinstatement of the content.	1. Hosting service providers shall establish <i>an</i> effective and accessible mechanism allowing content providers whose content has been removed or access to it disabled as a result of a referral pursuant to Article 5 or of proactive <i>specific</i> measures pursuant to Article 6, to submit a complaint against the action of the hosting service provider requesting reinstatement of the content.	1. Hosting service providers shall establish effective and accessible mechanisms allowing content providers whose content has been removed or access to it disabled as a result of a referral pursuant to Article 5 or of proactive measures pursuant to Article 6, to submit a complaint against the action of the hosting service provider requesting reinstatement of the content.	1. Hosting service providers shall establish <u>an</u> effective and accessible mechanism allowing content providers whose content has been removed or access to it disabled as a result of a referral pursuant to Article 5 or of specific/proactive measures pursuant to Article 6, to submit a complaint against the action of the hosting service provider requesting reinstatement of the content.
183 2. Hosting service providers shall promptly examine every complaint that they receive and reinstate the content without undue delay where the removal or disabling of access was unjustified. They shall inform the complainant about the outcome of the examination.	2. Hosting service providers shall promptly examine every complaint that they receive and reinstate the content without undue delay where the removal or disabling of access was unjustified. They shall inform the complainant about the outcome of the examination within two weeks of the receipt of the complaint	2. Hosting service providers shall promptly examine every complaint that they receive and reinstate the content without undue delay where the removal or disabling of access was unjustified. They shall inform the complainant about the outcome of the examination.	2. Hosting service providers shall promptly examine every complaint that they receive and reinstate the content without undue delay where the removal or disabling of access was unjustified. They shall inform the complainant about the outcome of the examination within two weeks of the receipt of the

	with an explanation in cases where the hosting service provider decides not to reinstate the content. A reinstatement of content shall not preclude further judicial measures against the decision of the hosting service provider or of the competent authority.		complaint with an explanation in cases where the hosting service provider decides not to reinstate the content. A reinstatement of content shall not preclude administrative or judicial measures against the decision of the hosting service provider or of the competent authority.
Article 11 184 Information to content providers 185 1. Where hosting service providers removed terrorist content or disable access to it, they shall make available to the content provider information on the removal or disabling of access to terrorist content.	AM 107 1. Where hosting service providers removed terrorist content or disable access to it, they shall make available to the content provider comprehensive and concise information on the removal or disabling of access to terrorist content and the possibilities to contest the decision, and shall provide him or her with a copy of the removal order issued in accordance with Article 4 upon request.	1. Where hosting service providers removed terrorist content or disable access to it, they shall make available to the content provider information on the removal or disabling of access to terrorist content.	
2. Upon request of the content provider, the hosting service provider shall inform the content provider about	AM 108 deleted	2. Upon request of the content provider, the hosting service provider shall inform the content provider about	

the reasons for the removal or disabling of access and possibilities to contest the decision.		the reasons for the removal or disabling of access and possibilities to contest the decision.	
3. The obligation pursuant to paragraphs 1 and 2 shall not apply where the competent authority decides that there should be no disclosure for reasons of public security, such as the prevention, investigation, detection and prosecution of terrorist offences, for as long as necessary, but not exceeding [four] weeks from that decision. In such a case, the hosting service provider shall not disclose any information on the removal or disabling of access to terrorist content.	3. The obligation pursuant to paragraphs 1 and 2 shall not apply where the competent authority decides based on objective evidence and considering the proportionality and necessity of such decision, that there should be no disclosure for reasons of public security, such as the prevention, investigation, detection and prosecution of terrorist offences, for as long as necessary, but not exceeding four weeks from that decision. In such a case, the hosting service provider shall not disclose any information on the removal or disabling of access to terrorist content.	3. The obligation pursuant to paragraphs 1 and 2 shall not apply where the competent authority decides that there should be no disclosure for reasons of public security, such as the prevention, investigation, detection and prosecution of terrorist offences, for as long as necessary, but not exceeding [four six] weeks from that decision. This period can be prolonged once for another six weeks, where justified. In such a case, the hosting service provider shall not disclose any information on the removal or disabling of access to terrorist content.	
SECTION IV Cooperation between Competent Authorities, Union Bodies and Hosting Service Providers			

189.	Article 12 Capabilities of competent authorities			
190	Member States shall ensure that their competent authorities have the necessary capability and sufficient resources to achieve the aims and fulfil their obligations under this Regulation.	AM 110 Member States shall ensure that their competent authorities have the necessary capability and sufficient resources to achieve the aims and fulfil their obligations under this Regulation, with strong guarantees of independence.	Member States shall ensure that their competent authorities have the necessary capability and sufficient resources to achieve the aims and fulfil their obligations under this Regulation.	
191.	Article 13 Cooperation between hosting service providers, competent authorities and where appropriate relevant Union bodies	AM 111 Article 13 Cooperation between hosting service providers, competent authorities and where appropriate relevant competent Union bodies	Article 13 Cooperation between hosting service providers, competent authorities and where appropriate relevant competent Union bodies	Article 13 Cooperation between hosting service providers, competent authorities and where appropriate competent Union bodies
192	1. Competent authorities in Member States shall inform, coordinate and cooperate with each other and, where appropriate, with relevant Union bodies such as Europol with regard to removal orders and referrals to avoid duplication, enhance coordination and avoid interference with investigations in different Member States.	1. Competent authorities in Member States shall inform, coordinate and cooperate with each other and, where appropriate, with relevant Union bodies such as Europol with regard to removal orders and referrals to avoid duplication, enhance coordination and avoid interference with investigations in different Member States.	1. Competent authorities in Member States shall inform, coordinate and cooperate with each other and, where appropriate, with relevant competent Union bodies such as Europol with regard to removal orders and referrals to avoid duplication, enhance coordination and avoid interference with investigations in different Member States.	

193	2. Competent authorities in Member States shall inform, coordinate and cooperate with the competent authority referred to in Article 17(1)(c) and (d) with regard to measures taken pursuant to Article 6 and enforcement actions pursuant to Article 18. Member States shall make sure that the competent authority referred to in Article 17(1)(c) and (d) is in possession of all the relevant information. For that purpose, Member States shall provide for the appropriate communication
	1 1 1
	channels or mechanisms to ensure that
	the relevant information is shared in a timely manner.
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AM 113

- 2. Competent authorities in Member States shall inform. coordinate and cooperate with the competent authority referred to in Article 17(1)(c) and (d) with regard to measures taken pursuant to Article 6 and enforcement actions pursuant to Article 18. Member States shall make sure that the competent authority referred to in Article 17(1)(c) and (d) is in possession of all the relevant information. For that purpose, Member States shall provide for the appropriate and secure communication channels or mechanisms to ensure that the relevant information is shared in a timely manner.
- Competent authorities in 2. Member States shall inform, coordinate and cooperate with the competent authority referred to in Article 17(1)(c) and (d) with regard to measures taken pursuant to Article 6 and enforcement actions pursuant to Article 18. Member States shall make sure that the competent authority referred to in Article 17(1)(c) and (d) is in possession of all the relevant information. For that purpose, Member States shall provide for the appropriate communication channels or mechanisms to ensure that the relevant information is shared in a timely manner.
- Competent authorities in Member States shall inform. coordinate and cooperate with the competent authority referred to in Article 17(1)(c) and (d) with regard to measures taken pursuant to Article 6 and enforcement actions pursuant to Article 18. Member States shall make sure that the competent authority referred to in Article 17(1)(c) and (d) is in possession of all the relevant information. For that purpose, Member States shall provide for the appropriate and secure communication channels or mechanisms to ensure that the relevant information is shared in a timely manner.

3. Member States and hosting service providers may choose to make use of dedicated tools, including, where appropriate, those established by relevant Union bodies such as Europol, to facilitate in particular:

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- 3. Member States and hosting service providers may choose to make use of dedicated tools, including, where appropriate, those established by relevant Union bodies such as Europol, to facilitate in particular:
- 3. For the effective implementation of this Regulation as well as to avoid duplication, Member States and hosting service providers may choose to make use of dedicated tools, including, where appropriate, those established by relevant competent Union bodies such as Europol, to facilitate in particular:
- 3. For the effective implementation of this Regulation as well as to avoid duplication, Member States and hosting service providers may choose to make use of dedicated tools, including, where appropriate, those

				established by relevant competent Union bodies such as Europol, to facilitate in particular:
195	(a) the processing and feedback relating to removal orders pursuant to Article 4;			
196	(b) the processing and feedback relating to referrals pursuant to Article 5;	AM 115 deleted	(b) the processing and feedback relating to referrals pursuant to Article 5;	
197	(c) co-operation with a view to identify and implement proactive measures pursuant to Article 6.	(c) co-operation with a view to identify and implement proactive specific measures pursuant to Article 6.	(c) co-operation with a view to identify and implement proactive measures pursuant to Article 6.	(c) co-operation with a view to identify and implement proactive / specific measures pursuant to Article 6.
198	4. Where hosting service providers become aware of any evidence of terrorist offences, they shall promptly inform authorities competent for the investigation and prosecution in criminal offences in the concerned Member State or the point of contact in the Member State pursuant to Article 14(2), where they have their main establishment or a legal representative. Hosting service providers may, in case of doubt, transmit this information to Europol for appropriate follow up.	4. Where hosting service providers become aware of any evidence of terrorist content they shall promptly inform authorities competent for the investigation and prosecution in criminal offences in the concerned Member State or. Where it is impossible to identify the Member State concerned, the hosting service provider shall notify the point of contact in the Member State pursuant to Article	4. Where hosting service providers become aware of any evidence of terrorist offences, they shall promptly inform authorities competent for the investigation and prosecution in criminal offences in the concerned Member State(s) or the point of contact in the Member State pursuant to Article 14(2), where they have their main establishment or a legal representative. Where it is impossible to identify the Member State(s) concerned, the hHosting service providers may, in case of doubt, shall notify the point of contact in the Member State pursuant	

		14(2) 17(2), where they have their main establishment or a legal representative. Hosting service providers may, in case of doubt, and also transmit this information to Europol for appropriate follow up.	to Article 14(3), where they have their main establishment or a legal representative, and also transmit this information to Europol for appropriate follow up.	
199		AM 118 4 a. Hosting service providers shall cooperate with competent authorities.		4 a. Hosting service providers shall cooperate with competent authorities, and, where appropriate, competent Union bodies, such as Europol.
200.	Article 14 Points of contact			
201	1. Hosting service providers shall establish a point of contact allowing for the receipt of removal orders and referrals by electronic means and ensure their swift processing pursuant to Articles 4 and 5. They shall ensure that this information is made publicly available.	1. Hosting service providers previously in receipt of one or more removal orders shall establish a point of contact allowing for the receipt of removal orders and referrals by electronic means and ensure their swift expeditious processing pursuant to Articles 4 and 5. They shall ensure that this information is made publicly available.	1. Hosting service providers shall establish a point of contact allowing for the receipt of removal orders and referrals by electronic means and ensure their swift processing pursuant to Articles 4 and 5. They shall ensure that this information is made publicly available.	
202	2. The information referred to in paragraph 1 shall specify the official language or languages (s) of the Union, as referred to in Regulation 1/58, in	AM 120	2. The information referred to in paragraph 1 shall specify the official language or languages (s) of the Union, as referred to in Regulation 1/58, in	2. The information referred to in paragraph 1 shall specify the official language or languages (s) of

which the contact point can be addressed and in which further exchanges in relation to removal orders and referrals pursuant to Articles 4 and 5 shall take place. This shall include at least one of the official languages of the Member State in which the hosting service provider has its main establishment or where its legal representative pursuant to Article 16 resides or is established.	2. The information referred to in paragraph 1 shall specify the official language or languages (s) of the Union, as referred to in Regulation 1/58, in which the contact point can be addressed and in which further exchanges in relation to removal orders and referrals pursuant to Articles 4 and 5 shall take place. This shall include at least one of the official languages of the Member State in which the hosting service provider has its main establishment or where its legal representative pursuant to Article 16 resides or is established.	which the contact point can be addressed and in which further exchanges in relation to removal orders and referrals pursuant to Articles 4 and 5 shall take place. This shall include at least one of the official languages of the Member State in which the hosting service provider has its main establishment or where its legal representative pursuant to Article 16 resides or is established.	the Union, as referred to in Regulation 1/58, in which the contact point can be addressed and in which further exchanges in relation to removal orders and referrals pursuant to Articles 4 and 5 shall take place. This shall include at least one of the official languages of the Member State in which the hosting service provider has its main establishment or where its legal representative pursuant to Article 16 resides or is established.
3. Member States shall establish a point of contact to handle requests for clarification and feedback in relation to removal orders and referrals issued by them. Information about the contact point shall be made publicly available.	AM 121 deleted	3. Member States shall establish a point of contact to handle requests for clarification and feedback in relation to removal orders and referrals issued by them. Information about the contact point shall be made publicly available.	
SECTION V 204 IMPLEMENTATION AND ENFORCEMENT			
Article 15 205 Jurisdiction			
1. The Member State in which the main establishment of the hosting service provider is located shall have	1. The Member State in which the main establishment of the hosting service provider is	1. The Member State in which the main establishment of the hosting service provider is located shall have	

	the jurisdiction for the purposes of Articles 6, 18, and 21. A hosting service provider which does not have its main establishment within one of the Member States shall be deemed to be under the jurisdiction of the Member State where the legal representative referred to in Article 16 resides or is established.	located shall have the jurisdiction for the purposes of Articles 6, 18, and 21. A hosting service provider which does not have its main establishment within one of the Member States shall be deemed to be under the jurisdiction of the Member State where the legal representative referred to in Article 16 resides or is established.	the jurisdiction for the purposes of Articles 6, 18, and 21. A hosting service provider which does not have its main establishment within one of the Member States shall be deemed to be under the jurisdiction of the Member State where the legal representative referred to in Article 16 resides or is established. Any Member State shall have jurisdiction for the purposes of Articles 4 and 5, irrespective of where the hosting service provider has its main establishment or has designated a legal representative.	
207	2. Where a hosting service provider fails to designate a legal representative, all Member States shall have jurisdiction.	2. Where a hosting service provider which does not have its main establishment within one of the Member States fails to designate a legal representative, all Member States shall have jurisdiction. Where a Member State decides to exercise this jurisdiction, it shall inform all other Member States.	2. Where a hosting service provider fails to designate a legal representative, all Member States shall have jurisdiction. Where a Member State decides to exercise jurisdiction, it shall inform all other Member States.	
208	3. Where an authority of another Member State has issued a removal order according to Article 4(1), that Member State has jurisdiction to take coercive measures according to its national law in order to enforce the removal order.	AM 123 deleted	3. Where an authority of another Member State has issued a removal order according to Article 4(1), that Member State has jurisdiction to take coercive measures according to its national law in order to enforce the removal order.	deleted

209.	Article 16 Legal representative			
210	1. A hosting service provider which does not have an establishment in the Union but offers services in the Union, shall designate, in writing, a legal or natural person as its legal representative in the Union for the receipt of, compliance with and enforcement of removal orders, referrals, requests and decisions issued by the competent authorities on the basis of this Regulation. The legal representative shall reside or be established in one of the Member States where the hosting service provider offers the services.	1. A hosting service provider which does not have an establishment in the Union but offers services in the Union, shall designate, in writing, a legal or natural person as its legal representative in the Union for the receipt of, compliance with and enforcement of removal orders, referrals, requests and decisions issued by the competent authorities on the basis of this Regulation. The legal representative shall reside or be established in one of the Member States where the hosting service provider offers the services.		1. A hosting service provider which does not have a main establishment in the Union but offers services in the Union, shall designate, in writing, a legal or natural person as its legal representative in the Union for the receipt of, compliance with and enforcement of removal orders, referrals, requests and decisions issued by the competent authorities on the basis of this Regulation. The legal representative shall reside or be established in one of the Member States where the hosting service provider offers the services.
211	2. The hosting service provider shall entrust the legal representative with the receipt, compliance and enforcement of the removal orders, referrals, requests and decisions referred to in paragraph 1 on behalf of the hosting service provider concerned. Hosting service providers shall provide their legal representative with the	2. The hosting service provider shall entrust the legal representative with the receipt, compliance and enforcement of the removal orders, referrals, and requests and decisions referred to in paragraph 1 on behalf of the	2. The hosting service provider shall entrust the legal representative with the receipt, compliance and enforcement of the removal orders, referrals, requests and decisions referred to in paragraph 1 on behalf of the hosting service provider concerned. Hosting service providers shall provide their legal representative with the	2. The hosting service provider shall entrust the legal representative with the receipt, compliance and enforcement of the removal orders, referrals, <i>and</i> requests and decisions referred to in paragraph 1 on behalf of the hosting service

necessary powers and resource to cooperate with the competent authorities and comply with these decisions and orders.	hosting service provider concerned. Hosting service providers shall provide their legal representative with the necessary powers and resource resources to cooperate with the competent authorities and comply with these decisions and orders.	necessary powers and resource to cooperate with the competent authorities and comply with these decisions and orders.	provider concerned. Hosting service providers shall provide their legal representative with the necessary powers and resource resources to cooperate with the competent authorities and comply with these decisions and orders.
3. The designated legal representative can be held liable for non-compliance with obligations under this Regulation, without prejudice to the liability and legal actions that could be initiated against the hosting service provider.			
4. The hosting service provider shall notify the competent authority referred to in Article 17(1)(d) in the Member State where the legal representative resides or is established about the designation. Information about the legal representative shall be publicly available.			
SECTION VI 214 FINAL PROVISIONS			

215.	Article 17 Designation of competent authorities			
216	1. Each Member State shall designate the authority or authorities competent to	1. Each Member State shall designate the a judicial or a functionally independent administrative authority or authorities competent to	1. Each Member State shall designate the authority or authorities competent to	
217	(a) issue removal orders pursuant to Article 4;			
218	(b) detect, identify and refer terrorist content to hosting service providers pursuant to Article 5;	AM 127 deleted	(b) detect, identify and refer terrorist content to hosting service providers pursuant to Article 5;	
219	(c) oversee the implementation of proactive measures pursuant to Article 6;	(c) oversee the implementation of proactive specific measures pursuant to Article 6;	(c) oversee the implementation of proactive measures pursuant to Article 6;	(c) oversee the implementation of proactive / specific measures pursuant to Article 6;
220	(d) enforce the obligations under this Regulation through penalties pursuant to Article 18.			
221		AM 129		
		1 a. Member States shall designate a point of contact within the competent authorities to handle requests for		

222	2. By [six months after the entry into force of this Regulation] at the latest Member States shall notify the Commission of the competent authorities referred to in paragraph 1. The Commission shall publish the notification and any modifications of it in the Official Journal of the European Union.	clarification and feedback in relation to removal orders issued by them. Information on the contact point shall be made publicly available. AM 130 2. By [six months after the entry into force of this Regulation] at the latest Member States shall notify the Commission of the competent authorities referred to in paragraph 1. The Commission shall set up an online register listing all those competent	2. By [six twelve months after the entry into force of this Regulation] at the latest Member States shall notify the Commission of the competent authority or authorities referred to in paragraph 1. The Commission shall publish the notification and any modifications of it in the Official Journal of the European Union.	
		authorities and the designated contact point for each competent authority. The Commission shall publish the notification and any modifications of it in the Official Journal of the European Union.		
223.	Article 18 Penalties			
224	1. Member States shall lay down the rules on penalties applicable to breaches of the obligations by hosting service providers under this Regulation and shall take all necessary measures to ensure that they are implemented. Such penalties shall be limited to	1. Member States shall lay down the rules on penalties applicable to <i>systematic and persistent</i> breaches of the obligations by hosting service providers under this Regulation	1. Member States shall lay down the rules on penalties applicable to breaches of the obligations by hosting service providers under this Regulation and shall take all necessary measures to ensure that they are implemented. Such penalties shall be limited to infringement of the obligations pursuant to:	

infringement of the obligations pursuant to:	and shall take all necessary measures to ensure that they are implemented. Such penalties shall be limited to infringement of the obligations pursuant to:	
(a) Article 3(2) (hosting service providers' terms and conditions);	AM 132 deleted	(a) Article 3(2) (hosting service providers' terms and conditions);
(b) Article 4(2) and (6) (implementation of and feedback on removal orders);		
(c) Article 5(5) and (6) (assessment of and feedback on referrals);	AM 133 deleted	(c) Article 5(5) and (6) (assessment of and feedback on referrals);
(d) Article 6(2) and (4) (reports on proactive measures and the adoption of measures following a decision imposing specific proactive measures);	(d) Article 6(2) and 6(4) (reports on proactive specific measures and the adoption of measures following a decision request imposing proactive additional specific measures);	(d) Article 6(2) and (4) (reports on proactive measures and the adoption of measures following a decision imposing specific proactive measures);
(e) Article 7 (preservation of data);		
230 (f) Article 8 (transparency);	AM 135 (f) Article 8 (transparency for hosting service providers)	(f) Article 8 (transparency);

231	(g) Article 9 (safeguards in relation to proactive measures);	(g) Article 9 (safeguards in relation to proactive with regard to the implementation of specific measures);	(g) Article 9 (safeguards in relation to proactive measures);	
232	(h) Article 10 (complaint procedures);			
233.	(i) Article 11 (information to content providers);			
234	(j) Article 13 (4) (information on evidence of terrorist offences);	(j) Article 13 (4) (information on evidence of terrorist offences content);	(j) Article 13 (4) (information on evidence of terrorist offences);	
235.	(k) Article 14 (1) (points of contact);			
236	(l) Article 16 (designation of a legal representative).			
237	2. The penalties provided for shall be effective, proportionate and dissuasive. Member States shall, by [within six months from the entry into force of this Regulation] at the latest, notify the Commission of those rules and of those measures and shall notify it, without delay, of any subsequent amendment affecting them.	2. The penalties provided for pursuant to paragraph 1 shall be effective, proportionate and dissuasive. Member States shall, by [within six months from the entry into force of this Regulation] at the latest, notify	2. The penalties provided for shall be effective, proportionate and dissuasive. Member States shall, by [within six months from the entry into force of this Regulation] at the latest, notify the Commission of those rules and of those measures and shall notify it, without delay, of any subsequent amendment affecting them.	

	the Commission of those rules and of those measures and shall notify it, without delay, of any subsequent amendment affecting them.		
238 3. Member States shall ensure that, when determining the type and level of penalties, the competent authorities take into account all relevant circumstances, including:			
(a) the nature, gravity, and duration of the breach;			
(b) the intentional or negligent character of the breach;			
241 (c) previous breaches by the legal person held responsible;	(c) previous breaches by the legal person held responsible;	(c) previous breaches by the legal <i>or natural</i> person held responsible;	
(d) the financial strength of the legal person held liable;	(d) the financial strength of the legal person held liable;	(d) the financial strength of the legal <i>or natural</i> person held liable;	
243 (e) the level of cooperation of the hosting service provider with the competent authorities.	(e) the level of cooperation of the hosting service provider with the competent authorities;	(e) the level of cooperation of the hosting service provider with the competent authorities.	
244	AM 140		
	(e a) the nature and size of the hosting service providers,		

		in particular for microenterprises or small-sized enterprises within the meaning of Commission Recommendation 2003/361/EC.		
245	4. Member States shall ensure that a systematic failure to comply with obligations pursuant to Article 4(2) is subject to financial penalties of up to 4% of the hosting service provider's global turnover of the last business year.	4. Member States shall ensure that a systematic <i>and persistent</i> failure to comply with obligations pursuant to Article 4(2) is subject to financial penalties of up to 4% of the hosting service provider's global turnover of the last business year.	4. Member States shall ensure that a systematic failure to comply with obligations pursuant to Article 4(2) is subject to financial penalties of up to 4% of the hosting service provider's global turnover of the last business year.	
246.	Article 19 Technical requirements and amendments to the templates for removal orders	AM 142 Article 19 Technical requirements, criteria for assessing significance, and amendments to the templates for removal orders	Article 19 Technical requirements and amendments to the templates for removal orders	
247	1. The Commission shall be empowered to adopt delegated acts in accordance with Article 20 in order to supplement this Regulation with technical requirements for the electronic means to be used by competent authorities for the transmission of removal orders.	1. The Commission shall be empowered to adopt delegated acts in accordance with Article 20 in order to supplement this Regulation with <i>the necessary</i> technical requirements for the electronic means to be used by competent authorities for the transmission of removal orders.	1. The Commission shall be empowered to adopt delegated acts in accordance with Article 20 in order to supplement this Regulation with technical requirements for the electronic means to be used by competent authorities for the transmission of removal orders.	

248	AM 144	
	1a. The Commission shall be empowered to adopt delegated acts in accordance with Article 20 in order to complement this Regulation with criteria and figures to be used by competent authorities for determining what corresponds to a significant number of uncontested removal orders as referred to in this Regulation.	
249 2. The Commission shall be empowered to adopt such delegated acts to amend Annexes I, II and III in order to effectively address a possible need for improvements regarding the content of removal order forms and of forms to be used to provide information on the impossibility to execute the removal order.		
Article 20 250. Exercise of delegation		
251 1. The power to adopt delegated acts is conferred on the Commission subject to the conditions laid down in this Article.		
252 2. The power to adopt delegated acts referred to in Article 19 shall be conferred on the Commission for an		

indeterminate period of time from [date of application of this Regulation].	
253 3. The delegation of power referred to in Article 19 may be revoked at any time by the European Parliament or by the Council. A decision to revoke shall put an end to the delegation of the power specified in that decision. It shall take effect the day after the publication of the decision in the Official Journal of the European Union or at a later date specified therein. It shall not affect the validity of any delegated acts already in force.	
4. Before adopting a delegated act, the Commission shall consult experts designated by each Member State in accordance with the principles laid down in the Interinstitutional Agreement on Better Law-Making of 13 April 2016.	
255 5. As soon as it adopts a delegated act, the Commission shall notify it simultaneously to the European Parliament and to the Council.	
256 6. A delegated act adopted pursuant to Article 19 shall enter into force only if no objection has been expressed either by the European Parliament or the Council within a period of two months of notification of	

that act to the European Parliament and the Council or if, before the expiry of that period, the European Parliament and the Council have both informed the Commission that they will not object. That period shall be extended by two months at the initiative of the European Parliament or of the Council.			
Article 21 257 Monitoring			
1. Member States shall collect from their competent authorities and the hosting service providers under their jurisdiction and send to the Commission every year by [31 March] information about the actions they have taken in accordance with this Regulation. That information shall include:			
259 (a) information about the number of removal orders and referrals issued, the number of pieces of terrorist content which has been removed or access to it disabled, including the corresponding timeframes pursuant to Articles 4 and 5;	(a) information about the number of removal orders and referrals issued, the number of pieces of terrorist content which has been removed or access to it disabled, including the corresponding timeframes pursuant to Articles 4 and 5, and information on the number of corresponding cases of successful detection,	(a) information about the number of removal orders and referrals issued, the number of pieces of terrorist content which has been removed or access to it disabled, including the corresponding timeframes pursuant to Articles 4 and 5;	

		investigation and prosecution of terrorist offences;		
260	(b) information about the specific proactive measures taken pursuant to Article 6, including the amount of terrorist content which has been removed or access to it disabled and the corresponding timeframes;	(b) information about the specific proactive measures taken pursuant to Article 6, including the amount of terrorist content which has been removed or access to it disabled and the corresponding timeframes;	(b) information about the specific proactive measures taken pursuant to Article 6, including the amount of terrorist content which has been removed or access to it disabled and the corresponding timeframes;	(b) information about the specific proactive measures taken pursuant to Article 6, including the amount of terrorist content which has been removed or access to it disabled and the corresponding timeframes;
261		AM 146		
		(b a) information about the number of access requests issued by competent authorities regarding content preserved by hosting service providers pursuant to Article 7;		
262	(c) information about the number of complaint procedures initiated and actions taken by the hosting service providers pursuant to Article 10;			
263	(d) information about the number of redress procedures initiated and decisions taken by the competent authority in accordance with national law.			
264	2. By [one year from the date of application of this Regulation] at the latest, the Commission shall establish a			

	detailed programme for monitoring the outputs, results and impacts of this Regulation. The monitoring programme shall set out the indicators and the means by which and the intervals at which the data and other necessary evidence is to be collected. It shall specify the actions to be taken by the Commission and by the Member States in collecting and analysing the data and other evidence to monitor the progress and evaluate this Regulation pursuant to Article 23.	
265.	Article 22 Implementation report	
266	By [two years after the entry into force of this Regulation], the Commission shall report on the application of this Regulation to the European Parliament and the Council. Information on monitoring pursuant to Article 21 and information resulting from the transparency obligations pursuant to Article 8 shall be taken into account in the Commission report. Member States shall provide the Commission with the information necessary for the preparation of the report.	

267	Article 23 Evaluation			
268	No sooner than [three years from the date of application of this Regulation], the Commission shall carry out an evaluation of this Regulation and submit a report to the European Parliament and to the Council on the application of this Regulation including the functioning of the effectiveness of the safeguard mechanisms. Where appropriate, the report shall be accompanied by legislative proposals. Member States shall provide the Commission with the information necessary for the preparation of the report.	No sooner than [three years One year from the date of application of this Regulation], the Commission shall carry out an evaluation of this Regulation and submit a report to the European Parliament and to the Council on the application of this Regulation including the functioning of and effectiveness of the safeguard mechanisms, as well as the impact on Fundamental Rights, and in particular on freedom of expression, freedom to receive and impart information and the right to respect for one's private life. In the context of this evaluation, the Commission shall also report on the necessity, the feasibility and the effectiveness of creating a European Platform on Terrorist Content Online, which would allow all Member States to use one secure communication channel to send removal orders for terrorist content to hosting service providers. Where appropriate, the report shall be accompanied by	No sooner than [three years from the date of application of this Regulation], the Commission shall carry out an evaluation of this Regulation and submit a report to the European Parliament and to the Council on the application of this Regulation including the functioning of the effectiveness of the safeguard mechanisms. Where appropriate, the report shall be accompanied by legislative proposals. Member States shall provide the Commission with the information necessary for the preparation of the report.	

		legislative proposals. Member States shall provide the Commission with the information necessary for the preparation of the report.		
269.	Article 24 Entry into force			
270	This Regulation shall enter into force on the twentieth day following that of its publication in the <i>Official Journal of the European Union</i> .			
271	It shall apply from [6 months after its entry into force].	AM 148 It shall apply from [6 12 months after its entry into force].	It shall apply from [6 12 months after its entry into force].	It shall apply from [12 months after its entry into force].
272	This Regulation shall be binding in its entirety and directly applicable in all Member States.	·		
273	Done at Brussels,			
274.	For the European Parliament For the Council			
275	The President The President			
276	Annex I			
277	REMOVAL ORDER FOR TERRORIST CONTENT (Article 4 Regulation (EU) xxx)			

278	Under Article 4 of Regulation (EU) the addressee of the removal order shall remove terrorist content or disable access to it, within one hour from receipt of the removal order from the competent authority.	
	In accordance with Article 7 of Regulation (EU), addressees must preserve content and related data, which has been removed or access to it disabled, for six months or longer upon request from the competent authorities or courts.	
	The removal order should be sent in one of the languages designated by the addressee pursuant to Article 14(2)	
279	SECTION A: Issuing Member State:	
	NB: details of issuing authority to be provided at the end (Sections E and F)	
	Addressee (legal representative)	
	Addressee (contact point) Member State of jurisdiction of	
	addressee: [if different to issuing state]	

	Time and date of issuing the removal order		
	order:		
280	SECTION B: Content to be removed or access to it disabled within one hour:	AM 162	
		SECTION B: Content to be removed or access to it disabled within one hour without undue delay:	
281	A URL and any additional information enabling the identification and exact location of the content referred:		
282	Reason(s) explaining why the content is considered terrorist content, in accordance with Article 2 (5) of the Regulation (EU) xxx. The content (tick the relevant box(es)):		
283	incites, advocates or glorifies the commission of terrorist offences (Article 2 (5) a)	incites, advocates or glorifies listed in points (a) to (i) of Article 3(1) of Directive (EU) 2017/541	

	the commission of terrorist offences (Article 2 (5) a);	
encourages the contribution to terrorist offences (Article 2 (5) b)	AM 150	
	encourages the contribution solicits another person or group of persons to participate in commission of to-terrorist offences listed in points (a) to (i) of Article 3(1) of Directive (EU) 2017/541 (Article 2 (5) b);	
promotes the activities of a terrorist group, encouraging participation in or support of the group (Article 2 (5) c)	promotes solicits another person or group of persons to participate in the activities of a terrorist group, encouraging participation in or support of the listed in points (a) to (i) of Article 3(1) of Directive (EU) 2017/541 group (Article 2 (5) c);	
provides instructions or techniques for committing terrorist offences (Article 2 (5) d)	provides instructions or techniques on the making or use of explosives, firearms or other weapons or noxious or hazardous substances, or on other specific methods or	

		techniques for committing terrorist offences listed in points (a) to (i) of Article 3(1) of Directive (EU) 2017/541 (Article 2 (5) d);	
287		AM 153 depicting the commission of offences listed in points (a) to (i) of Article 3(1) of Directive (EU) 2017/541 (Article 2 (5) e).	
288	Additional information on the reasons why the content is considered terrorist content (optional):		
289	SECTION C: Information to content provider Please note that (tick, if applicable): for reasons of public security, the addressee must refrain from informing the content provider whose content is being removed or or to which access has been disabled.		
	Otherwise: Details of possibilities to contest the removal order in the issuing Member State (which can be passed to the content provider, if requested)		

under national law; see Section G below:	
290 SECTION D: Informing Member State of jurisdiction	
Tick if the state of jurisidiction of the addressee is other than the issuing Member State:	
a copy of the removal order is sent to the relevant competent authority of the state of jurisdiction	
291 SECTION E: Details of the authority which issued the removal order	
The type of authority which issued this removal order (tick the relevant box):	
judge, court, or investigating judge	
law enforcement authority	
other competent authority please complete also Section (F)	
Details of the issuing authority and/or its representative certifying the removal order as accurate and correct:	
Name of authority:	
[Name of its representative]:	
Post held (title/grade):	

	File No:	
	Address:	
	Tel. No: (country code) (area/city code)	
	Fax No: (country code) (area/city code)	
	Email:	
	Date:	
	Official stamp (if available) and signature :	
292	SECTION F: Contact details for follow-up	
	Contact details where issuing authority can be reached to receive feedback on time of removal or the disabling of access, or to provide further clarification:	
	Contact details of the authority of the state of jurisdiction of the addressee [if different to the issuing Member State]	

293	SECTION G: Information about redress possibilities	AM 154	
	Information about competent body or court, deadlines and procedures for	SECTION G: Information about redress possibilities	
	contesting the removal order:	Information about competent	
	Competent body or court to contest the removal order:	body or court, deadlines and procedures <i>including formal requirements</i> for contesting the removal order:	
	Deadline for contesting the decision:	Competent body or court to contest the removal order:	
	Xxx months starting from xxxx		
		Deadline for contesting the decision:	
	Link to provisions in national legislation:	Xxx months starting from xxxx	
		Link to provisions in national legislation:	
294	Annex II		
295	ANNEX II FEEDBACK FORM FOLLOWING REMOVAL OR DISABLING OF TERRORIST CONTENT (Article 4 (5) of Regulation (EU) xxx)		
296	SECTION A:		
	Addressee of the removal order:		

	Authority which issued the removal order:	
	File reference of the issuing authority	
	File reference of the addressee:	
	Time and date of receipt of removal	
	order:	
297	SECTION B:	
	The terrorist content/access to terrorist content, subject to the removal order has been (tick the relevant box):	
	removed	
	disabled	
	Time and date of removal or disabling access	
298	SECTION C: Details of the addressee	
	Name of the hosting service provider/ legal representative:	

	Member State of main establishment or of establishment of the legal representative:		
	Name of the authorised person:		
	Details of contact point (Email):		
	Date:		
299	Annex III		
300	INFORMATION ON THE IMPOSSIBILITY TO EXECUTE THE REMOVAL ORDER (Article 4 (6) and (7) of Regulation (EU) xxx)		
301	SECTION A:		
	Addressee of the removal order:		
	Authority which issued the removal order:		
	File reference of the issuing authority:		
	File reference of the addressee:		
	Time and date of receipt of removal order:		

	SECTION B: Reasons for non- execution	AM 155
t	(i) The removal order cannot be executed or cannot be executed within the requested deadline for the following reason(s):	SECTION B: Reasons for non-execution (i) The removal order cannot be executed or cannot be executed
	force majeure or de facto impossibility not attributable to the addressee or the service provider	within the requested deadline for the following reason(s):
1	the removal order contains manifest errors	force majeure or de facto impossibility not attributable to the addressee or the service
(the removal order does not contain sufficient information	provider, including for technical or operational reasons
	(ii) Please provide further information as to the reasons for non-execution:	the removal order contains manifest errors
	(iii) If the removal order contains	the removal order does not contain sufficient information
5	manifest errors and/or does not contain sufficient information, please specify which errors and what further	(ii) Please provide further information as to the reasons for non-execution:
i	information or clarification is required:	
		(iii) If the removal order contains manifest errors and/or does not contain sufficient information, please specify which errors and
		what further information or clarification is required:

303 SECTION H: Details of the service provider / its legal representative	
Name of the service provider/ legal representative:	
Name of the authorised person:	
Contact details (Email):	
Signature:	
Time and date:	