



European Ombudsman

Emily O'Reilly
European Ombudsman

Mr Arne Semsrott

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Strasbourg, 14/07/2021

Subject: Decision on how the European Border and Coast Guard Agency (Frontex) dealt with a request for public access to correspondence with journalists (case 1939/2020/ABZ)

Dear Mr Semsrott,

You submitted a complaint to the European Ombudsman against the European Border and Coast Guard Agency (Frontex) concerning the above issue.

After a careful analysis of all the information submitted to me, I have decided to close my inquiry with the following conclusion:

Frontex has accepted the Ombudsman's proposal for a solution, and started to process the complainant's access request.

Please note that this decision encourages Frontex to improve its communication with applicants, by asking them to clarify their applications and assisting them in doing so.

Please find enclosed my decision on your complaint¹ in English. If you would like to obtain a translation into German of the abovementioned decision, please let us know.

Yours sincerely,

Emily O'Reilly
European Ombudsman

Enclosure: Decision on complaint 1939/2020/ABZ

¹ Full information on the procedure and rights pertaining to complaints can be found at <https://www.ombudsman.europa.eu/en/document/70707>