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ANNEX I
Request for Offer
related to the Fifth Specific Contract
(SC-5)

implementing the
FRAMEWORK CONTRACT FOR THE PROVISION OF A NEW
PLATFORM FOR THE EUROPOL ANALYSIS SYSTEM

between

Capgemini Nederland BV

and

Europol

Tender Reference: D/C2/1132/2

OJ EU Reference: 2012/S 25-039707

Time & Means

[EDOC-#830335-Project EAS - Time and Means Contract for Product Support Consultants with Capgemini](#)

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LA-CO-639380- Capgemini Framework Contract for the provision of a new platform
for the Europol Analysis System
LA-CO-830265 - SC-5
ANNEX I - RfO - EDOC #830810

Europol's initials:
Contractor's initials:

Request for Offer (RfO)

Framework Contract no.	LA-CO-639380	Requested by	EUROPOL
Contractor	Capgemini Nederland BV	Name	[REDACTED]
Project reference	EUROPOL ANALYSIS SYSTEM	Function	Project Manager
		Telephone	[REDACTED]

Requested Services

No	Description of Services	Service type	Urgency level*
1	Request for Time and Means for Product Specialists	Quoted time-and-means	High
<p>Europol wishes an offer in order to contract for time and means support for the following tasks, in identified phases.</p> <p>Phase 1: Period 18st of May 2016 (or as soon as SC-5 is signed, if later) till 31 August 2016</p> <p>Preparation, deployment of EAS for Pilot Group and support post go live</p> <ul style="list-style-type: none"> - Consultancy support with Data migration from [REDACTED] for the pilot* - Consultancy support and development of [REDACTED] functionality* - Consultancy support and development of [REDACTED] functionality* - Consultancy support for [REDACTED] integration* - Consultancy support for [REDACTED] integration* - Review of [REDACTED] * - Update the [REDACTED] * - Develop bug fixes and changes to [REDACTED] as required by project needs. - Support Environment Maintenance - Support the Europol requirements engineer on user requirements gathering and validation upon request. - Support the Europol test team on user feedback gathering and user acceptance upon request. - Support after GO-LIVE for pilot Group - User training and training material preparation <p>Key Outcomes</p>			

Phase 1:

- Have the system deployed in [REDACTED] for [REDACTED]
- [REDACTED]
- [REDACTED] users are trained with the new system
- Appropriate [REDACTED] is created [REDACTED]
- Solution is accepted by business users

Phase 2: Period 1st of September 2016 till 31 March 2017

Preparation, deployment of EAS for roll-out to the entire organisation and support post go live

- Support the assessment of the upgrade to [REDACTED] *i
- To define the procedure for [REDACTED] *
- Consultancy support with [REDACTED] *
- Consultancy support and development of [REDACTED] *
- Consultancy support and development of [REDACTED] *
- Consultancy, development and support with relevant [REDACTED] customisations*
- Support with [REDACTED] Integration*
- Consultancy for other integrations*
- Support Environment Maintenance
- Review of [REDACTED] *
- Develop bug fixes and changes to [REDACTED] as required by project needs.
- Support after GO-LIVE for new user Group
- Support the Europol requirements engineer on user requirements gathering and validation upon request.
- Support the Europol test team on user feedback gathering and user acceptance upon request.
- User training and training material enhancement

Key Outcomes

Phase 2:

- Appropriate integrations completed and working.
- Have the system deployed in [REDACTED]
- [REDACTED] data migrated successfully on [REDACTED]

- All users are trained with the new system.
- Appropriate [REDACTED] functionality is enhanced to support the need for the entire organisation for [REDACTED]
- Solution is accepted by business users

We understand that all personnel fall within the role of *Product Specialist* under the applicable rate [REDACTED]

The consultants will join the Europol development team under the direct technical guidance and supervision of [REDACTED]. The administrative, contractual and project manager tasks will be managed by [REDACTED].

The ownership of the customised code is governed by the FWC.

Technical Skill Requirements

The consultants need to:

[REDACTED]

The list of personnel to work in T&M is the following:

Personnel Name	Phase 1	Phase 2
[REDACTED]		

This is not an exhaustive list and other persons could be later added as necessary.

ⁱ*Anticipated to include customised code.

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